

Re: Word 2004 hanging unpredictably in 10.4.1, no font error messages

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2005-06/msg00625.html>

- *From:* Beth Rosengard <bethrosengard@xxxxxxxxxxxxxx>
 - *Date:* Wed, 22 Jun 2005 14:31:07 -0700
-

I would recommend some basic troubleshooting first, like logging out and restarting; then moving on to the topics covered here:

<<http://word.mvps.org/MacWordNew/TroubleshootingIndex.htm>>

(If using Safari, hit Refresh once or twice; better yet, use another browser for this site.)

However, I wouldn't count out font issues just because you aren't seeing font error messages. In fact, an article I just read in MacWorld cites font problems as a common cause of various system and application freezes, hangs and crashes. At least open Font Book (Applications folder) and use the Resolve Duplicates function to disable duplicate fonts and see if that helps.

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Please always reply to the newsgroup!

Beth Rosengard
MacOffice MVP

Mac Word FAQ: <<http://word.mvps.org/MacWordNew/index.htm>>

(If using Safari, hit Refresh once or twice - or use another browser.)

Entourage Help Page: <<http://www.entourage.mvps.org>>

On 6/21/05 4:02 PM, in article

1119393899.085212.286770@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "kikujiro@xxxxxxxx"

<kikujiro@xxxxxxxx> wrote:

- > I'm experiencing intermittent and unpredictable hangs of Word 2004 in
- > 10.4.1. They don't happen very often, and I am unable to find any
- > pattern in what I'm doing when it happens (this time I hit apple-F for
- > find). Tiger installed via archive and install. No font-related error
- > messages. Hangs are too infrequent to ascertain if I've 'fixed' the
- > problem by shift-starting, for example.
- >
- > When I force quit, the application list shows both Application Not

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- > Responding Word and Microsoft Error Reporting.
- >
- > I'm starting a new post to differentiate my situation from the several
- > I've read about with font-related error messages.
- >
- > This is driving me up the wall. If there's any information I can
- > provide to help fix, please let me know.
- >

• **Follow-Ups:**

- ◆ **[Re: Word 2004 hanging unpredictably in 10.4.1, no font error messages](#)**
◇ From: Beth Rosengard

• **References:**

- ◆ **[Word 2004 hanging unpredictably in 10.4.1, no font error messages](#)**
◇ From: kikujiro

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