

Re: problem saving with Microsoft Word in Office 2004 on G5 with 10.3.7 OSX

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2005-01/0260.html>

From: Beth Rosengard (bethrosengard_at_earthlink.net)

Date: 01/08/05

Date: Sat, 08 Jan 2005 12:25:06 -0800

Hi Jason,

Well at least you're getting somewhere, wherever that is :-).

I can't remember all the things you tried before but was one of them checking for Add-In conflicts? See here:

<http://word.mvps.org/MacWordNew/Add-Ins.htm> (If using Safari, hit Refresh once or twice; otherwise try Internet Explorer.)

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Please always reply to the newsgroup!

Beth Rosengard

Mac MVP

Mac Word FAQ: <http://word.mvps.org/MacWordNew/index.htm>

Entourage Help Page: <http://www.entourage.mvps.org>

On 1/8/05 1:32 AM, in article

1105176756.599503.198080@c13g2000cwb.googlegroups.com, "JasonRomney"

<jason.romney@netvideo.com.au> wrote:

> OK, so this time I took the opportunity of having a second internal
> disk in the G5 (now freed up by the removal of the RAID configuration,
> to reinstall the OS from scratch, install all the updates from the
> Internet to bring it up to the latest everything (10.3.7 etc) and then
> reinstalled Office 2004 from scratch on this virgin OS install. Then I
> installed Microsoft AutoUpdate 1.1.2 when prompted (dated 9/11/04),
> followed by Office 2004 for Mac Service Pack 1 dated 12/10/04. All
> 22.8MB of it. I restarted the G5, fired up word, summoned a document
> and tried to save multiple times. I could not generate the error
> message. So I suppose from this I must conclude that there is a
> conflict between different software applications installed on my
> computer. This is a vexing problem because finding the source of such a
> conflict is obviously extremely difficult. But at this this throws more
> light on the situation...

> Kind regards,

> Jason Romney

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