

## Re: Launch problems: prefs

**Source:** <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2005-01/0134.html>

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Ben Smith <[ben@smithpoint.net](mailto:ben@smithpoint.net)> wrote:

- > *Hi. About once a week I have to delete Word 2004 prefs to get it to launch.*
- > *It just hangs in the middle for some reason. Any idea why?*

In the splash screen that comes up when Word is launching, it tell you what it's doing. You can use this to figure out what part of the launch process it's having trouble with. I'm betting you have a fonts problem, but the splash screen should confirm this the next time it happens. m.

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