

Re: Arabic and other languages

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2004-10/0527.html>

From: Daiya Mitchell (*daiyaNOSPAM_at_mvps.org.INVALID*)

Date: 10/18/04

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Bottom-posting...

On 10/18/04 3:44 AM, "M-Rick" wrote:

> *Daiya Mitchell wrote:*

>> *On 10/17/04 5:30 PM, "M-Rick" wrote:*

>>

>>> *And you have to spend 400 bucks each time for they sotwares and it is
>>> the surprise !*

>>

>> *Or download the free test drive, or do some elementary research before
>> spending your money. Or exert the slightest bit of effort to make yourself
>> an informed consumer.*

>>

> *Not everybody can have a broad band to be able to download the test
> drive*

>

> *And how I do if you wanna the compatibility with the others without word
> ? Can you tell me ? Mellel doesn't handle perfectly Word documents and
> it handles only text document, for spreadsheet you need anything else.
> OpenOffice is compatible yes, but under OS X it is really a pain to use
> such a software, so how I do ??*

>

> *I think it the politic of Microsoft ... To take consummers for jerks ...
> it is exactly the same with MSN messenger with no video and voice
> support ... Even if the quality is really bad compared to iChat, PC
> users don't have iChat and the compatiblity with AIM is not very good
> yet ...*

I'm not saying you can't complain about MS or Office 2004. Feel free. In fact, just in case you didn't know, you can send complaints directly to the MacBusinessUnit of MS by using Send Feedback under Help, which takes you to this website:

<http://www.microsoft.com/mac/feedback/suggestion.asp>

And you should, because requests for right to left can only help in the campaign to get it. You can address the wider MS via this website

<http://register.microsoft.com/mswish/suggestion.asp>

or at mswish@microsoft.com, if you want to talk about their general attitude to consumers. Just don't expect an answer, any which way. The MacBU

suggestions will definitely get read by people who have some input, I'm less sure about stuff sent to MS Wish. I'm not implying you shouldn't complain here, either, though it's my personal opinion that pure venting is more productive when sent directly to the company.

But you need to focus your complaints a little better, because spending \$400 to be "surprised" by a lack of features is your own fault. Plenty of people found their way here to ask whether Office 2004 would support Arabic, Hebrew, etc, and were told about about the limitations, and if I remember correctly, some of that may even have been prior to the official release. Noting the "ifrance.com" in your email address (and assuming that's a French ISP) I will point out that there is an active French-language Mac office group on the MS newsserver (maybe several?), and that some of the people there were even **more** informed about what was happening with Unicode and 2004 than posters here were.

Sorry, but you hit a pet peeve of mine, which is people whining about the money they spent (on **any** product) when they didn't even bother to ask what they were buying. Complain about the program, sure, but if you laid out \$400 without taking advantage of any of the various ways and means to discover whether the program would support your needs, wasting your money is a risk you chose to take, and you can't blame anyone but yourself when the gamble didn't pay off.

DM