

Re: Error 2 when attempting to print

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2004-02/0373.html>

anonymous_at_discussions.microsoft.com

Date: 02/14/04

Date: Sat, 14 Feb 2004 08:24:08 -0800

Clive,

Thank you for your quick response. I did in fact correct the problem late last night (1:00 am EST) by dumping Word Setting (9) from the preference file. Fixed both the printing and menu problems. Per your advice I have also increased my memory allocation to word. Was at around 17554 and I went to 80000. I have 384MB installed. When I attempted to set minimum at 7000 I got a warning box indicating that If I did not set minimum at 14554 that Word would crash. Note: I've been running with Virtual Memory off because of some earlier problem that I can not remember at this time.

Jeff

>-----Original Message-----

>Hello Jeff,

>

>Error 2 messages relate to lack of memory. These are my recommendations when

>you work on long and/or complex documents in Word 2001:

>

>1. Allocate more "preferred" memory to Word: the default setting of

>10,000K (which is 10 megabytes) is totally inadequate for longer, more

>complex documents (especially with macros) and will almost inevitably cause

>problems. Quit Word if it's open -> go to the folder in which the Word

>application is stored -> click once to select it -> key

Command-i ->

>"Microsoft Word info" window opens -> pop down the menu next to "Show" and

>select "Memory":

>

>A. If you have 192 megabytes, or less, of physical RAM installed in your

>Mac, set "Preferred Size" to at least 24000K (that is, 24 MB) but preferably

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>48000K (= 48 MB). If you have 192 or more megabytes of RAM
you can
>profitably set the preferred size as high as 80000K (= 80
MB). If you have,
>say, 512 MB or more of RAM and you work on very complex
and/or graphics-rich
>Word documents, even 120,000K (= 120 MB) will be
beneficial, provided you
>don't operate other memory-hungry software at the same time.
>
>B. Leave "Minimum Size" at 7000K -- this is very important.
>
>2. Go to the Apple menu -> Control panels -> memory and
ensure virtual
>memory is switched on and set at 1 MB more than the
physical memory
>installed (you can find the amount of physical memory by
clicking on the
>desktop and popping down the Apple menu to "About this
computer").
>
>If that doesn't fix everything, post back (although if you
still have
>problems with the menus, first see
><http://www.mvps.org/word/FAQs/WordMac/Word2001Menus.htm>).
>
>-- Clive Huggan
>Canberra, Australia
>=====

>* A suggestion: If you post a question, keep re-visiting
the newsgroup for
>several days after the first response comes in. Sometimes
it takes a few
>responses before the best or complete solution is
proposed; sometimes you'll
>be asked for further information so that a better answer
can be provided.
>Good tips about getting the best out of posting are at
><http://word.mvps.org/FindHelp/Posting.htm>
>
>* Before posting a question about a topic, search Google
Groups
>http://groups.google.com/advanced_group_search?q=group:*mac.office.word

--
>it may have been comprehensively answered already.
>
>* Please post all comments or follow-on questions to the
newsgroup for the
>benefit of others who may be interested. If you need to
send an e-mail to me
>directly (although that would be exceptional), remove the

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uppercase letters
>from my address above. Please note that e-mails with an
attachment will be
>automatically rejected.
>
>* If anyone is still reading down this far, here's a
question: is it time
>for you to back up your Normal template and all your Word
settings files?
>(This should be on a medium other than the internal hard
drive and, if you
>also want to protect against theft and fire, stored in a
different
>building.)
>=====

>
>
>in article 1011701c3f2be\$9c9da130\$a001280a@phx.gbl, Jeff
Chapp at
>chapp3B@netscape.net wrote on 14/2/04 4:51 PM:
>
>> When I attempt to print an Office 2001 document I get an
>> error 2 message. Just prior to this problem I was
>> experiencing problems with the menu bar not responding.
>> First I had trouble with little things like not being able
>> to add a row or column to a table and now the only menu
>> bar items that are active are the font and file. I've
>> un-installed and reinstalled Office 2001 and applied the
>> SR-1 per instructions. I've experienced similar problems
>> that seem to be correctable, but time consuming. How do I
>> fix this problem and how does one keep it from recurring?
>> I've run Norton Utilities/DiskWarrior/Speed Disk/Norton
>> Disk Doctor. Everything seems fine.
>>
>
>
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>