

Re: Data Merge Manager Disappearance

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2004-02/0018.html>

From: Peggy (pkline_at_mindspring.com)

Date: 02/01/04

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I have the same issue. Switching Normal to NewNormal did nothing. Have now installed all upgrades. Cannot figure out what tilda/library etc is or where is can be found. Found two Library folders with cap L, but neither contained Microsoft folders. "Find" did not find the listed files. Does it have something to do with Terminal? Not sure what repaired disk permissions is, but I have version 10.2.8 of the OS.

Thanks.

Beth Rosengard <bethrosengard@earthlink.net> wrote in message news:<BC414E70.36E03%bethrosengard@earthlink.net>...

> *Hi Duncan,*

>

> *Here are a couple things to try:*

>

> *1) Quit Word and navigate to your Normal template which should be in
> /Applications/Microsoft Office X/Templates/. Rename Normal to something else
> (like OldNormal), then relaunch Word. If this fixes the problem but you
> have customizations, etc, in OldNormal that you want to maintain, you can
> use Organizer to transfer those from OldNormal to the newly-created Normal
> template. Then you can trash the old renamed file. To learn how to use
> Organizer, see here (use IE not Safari to view this site):
> <<http://word.mvps.org/FAQs/WordMac/MacWordNormalTemplate.htm>>*

>

> *If this doesn't fix the problem, quit Word again, trash the new Normal and
> rename OldNormal back to Normal.*

>

> *2) To test your Preference files, quit *all* Office Applications.
> Navigate to your ~/library/preferences/Microsoft folder. Rename the
> Microsoft Component Preferences, Word Settings (10), and Microsoft Office
> Settings (10) files. When you restart Word, these files will be recreated.
> If all is well, you can trash the old files. You will have to reset some
> Preferences and AutoCorrect settings.*

>

> *If this doesn't help, you can trash the new files and rename the old ones
> back.*

>

> *Post back if these procedures don't help and be sure you have Office fully*

microsoft.public.mac.office.word: Re: Data Merge Manager Disappearance

- > updated (<<http://www.microsoft.com/mac/download/>>) and that you have
- > repaired disk permissions. If you don't know how to do the latter, post
- > back with your OS version number.
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- > --
- > Beth Rosengard
- > Mac MVP
- >
- > Mac Word FAQ: <<http://word.mvps.org/FAQs/WordMac/index.htm>>
- > Entourage Help Page: <<http://www.entourage.mvps.org/toc.html>>
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- > On 1/30/04 2:27 PM, in article 782d01c3e780\$35baf1a0\$a501280a@phx.gbl,
- > "Duncan Dempster" <duncand@aloha.net> wrote:
- >
- >> Does anyone have any ideas as to why my Data Merge Manager
- >> formatting palette suddenly disappeared? It's been
- >> working well for 2-4 months and then, all of a sudden, the
- >> Tools>Data Merge Manager format palette no longer shows
- >> up. I'm using Office v.X on an older 400 Mhz iMac with
- >> 640K RAM