

AW: Rules don't work and ZIP greyed out

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2007-12/msg00059.html>

- *From:* Hans-Edmund Glomme <glomme@xxxxxxx>
 - *Date:* Mon, 03 Dec 2007 17:46:41 +0100
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Hello Diane,

At/Am 03.12.2007 8:18 Uhr wrote/schrieb "Diane Ross" under/unter
<diane@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> into/in
C378EDBF.8D55%diane@xxxxxxxxxxxxxxxxxxxxxxxxxxxx:

Rules run in a top-down order. Mailing List Manager rules run first, then the Junk Mail Filter and last is your custom rules. The custom rules also run in the order they are listed. (top runs first).

The Junk mail filter is off at me because that was the instruction what came with SpamSieve.

I normal separate Mailing List rules (only for Mailing lists) and rules for Mail from private contacts.

I made today a test an say: Run all rules

But nothing happens. When I pick then the special rule it works and he sort all mails what was unsorted before into the folder I specified.

Most likely another rule is running on your message causing your rule not to run. You could try moving the rule to the top of your rule list and see if that helps, but if a Mailing List Manager rule is acting on the message first then this will not help. In the Mailing List Manager under the Advanced tab you can check to allow rules to run on the messages.

Ok that I can check. I don't have mailing rules that have any conflict with the (like I call them) normal rules.

Is it possible to activate a log for the rules?

1) POP Rules act on a message ONLY when it first arrives in the Inbox (On My Computer), NOT when it arrives in any other folder. Once it's moved to another folder it won't be seen by rules.

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Must I delete the rules after I move a folder and create it new?
I don't have IMAP active now and also not Exchange access.

See "Using Rules with Entourage" for help and examples:

<http://entourage.mvps.org/rules/index.html>

Thank you for the link I will read it.

The other problem I have is that I have here installed Stuffit 12 deluxe and I also can use it fine. In the settings I also told Entourage to use it for attachments.

When I make a new mail and look into the attachment advanced section, there is only standing at compression : None and I can't tick it on because it's greyed out.

The stuffit engine is probably not installed in the location that Entourage is looking. Off hand I don't remember where the file is stored, but seems it was in the root Library folder. Since I have Stuffit Deluxe installed I can't check for sure where Entourage installs the file. Check Library --> Frameworks --> StuffIt.framework.

I found the stuffit.framework. Exactly where you describe it. How can I check if the Engine properly is installed?

You can work around this until we find what file is needed. Manually zip or stuff the files before adding to Entourage. RTF (rick text format) files that contain pictures will need to be zipped too.

That's the workaround like I do it now. Because no other way. Only asked because for me that function will be very usefull to compress and send mails with one step.

Thank you very much for your help and the long reply.

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Greetings out of Munich
Hans

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