

Re: Entourage refuses correct password after incorrect one is entered

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Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2007-02/msg00219.html>

- *From:* "Mike" <miketscott@xxxxxxxxxx>
 - *Date:* 9 Feb 2007 07:43:23 -0800
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Thanks again Diane,

if its a corruption issue, then we have found a way to corrupt it, as the problem is reproducable across machines, accounts, users, etc.

-Mike

On Feb 8, 5:23 pm, Diane Ross <d...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

On 2/8/07 2:47 PM, in article
1170974850.907520.261...d...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx, "Mike"

<miketsc...@xxxxxxxxxx> wrote:

yea we deleted the keychain entry, rebooted, and same behavior.

the AD is just saying it's a bad password...

It's very possibly a sign of early database corruption. Not a usual sign, but worth exploring.

Test in a new Identity to see if the account works there. If yes, then it's indicative of your current database being corrupted.

Be sure to make backups frequently.

—
Diane Ross, Microsoft Mac MVP
Entourage Help Page
<<http://www.entourage.mvps.org/>>
One of the top five MS Entourage resources listed on the Entourage Blog.
<<http://blogs.msdn.com/entourage/>>

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