

Re: Forms based authentication exchange 2003 breaks login?

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2006-06/msg00674.html>

- *From:* poonja@xxxxxxxx
 - *Date:* 30 Jun 2006 02:11:49 -0700
-

The company is using ISA, and has reconfigured IIS authentication, they view this as improved security so not willing to revert to the previous setup (which worked for me!) – Will entourage be updated to work in this scenario?

Regards
Farid

Andy Ruff wrote:

On 6/13/06 2:19 PM, "poonja@xxxxxxxx" wrote:

I am the only mac user at our company, the company uses excahnge 2003 with web access and all has been fine untill last weekend, when they switched on "Form based authentication" to outlook web access, since then entourage keeps giving login errors:

"Logon failure: unknown user name or bad password. Your username/password or security settings may be incorrect. Would you like to try re-entering your password?"

I have come across the following knowlegebase article that seems to describe my issue: <http://support.microsoft.com/?scid=kb:en-us:909268>

Being the only Mac user, our IT department is reluctant to make any changes to server setup when all seems to be ok for windows users!

Is the above knowlegebase article related to my issue? Is there anything I can do in my setup to get the entourage working?

Accessing owa from Safari/Firfox works, so I know the URL is correct,

I am 10.4.6 and Entourage 11.2.3

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Best Regards

It all depends on if your organization is also running ISA. If they are, then this article applies. It's not a URL issue—basically there's an auth service Exchange provides that IIS overrides. Entourage is directed to always auth against the Exchange auth service, not ISAs.

—Andy

—

Andy Ruff
MacBU Program Management

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