

Re: Replying from remote location

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2006-05/msg00040.html>

- *From:* "j_craig@xxxxxxxx" <j_craig@xxxxxxxx>
 - *Date:* 2 May 2006 16:21:14 -0700
-

Thanks Eric well detailed, will try the gmail option.

Eric Tiffany wrote:

You certainly have no trouble posting to newsgroups, given the 3 duplicate messages 8^)

You must have your SMTP server set to your home ISP in your mail account (Tools -> Accounts). Many (most?) ISPs will only accept mail sent from within their own network, so if you try to send mail through their SMTP servers while traveling they will reject it. This probably has nothing to do with Entourage, and would happen with any mail program.

There are a couple of options you can try:

- 1) See if your ISP has an option for Authenticated SMTP — where you provide your username/password when sending email. You can find this on their website or by calling them. Then you need to configure your Entourage account to make this work.
- 2) Get a gmail account, or other free email service that you can use for sending. Gmail is nice because you can configure it to allow you to send "From" different addresses (most free email servers only let you send as, e.g., luser@xxxxxxxx)
- 3) Get a paid email account for sending from anywhere, such as AuthSMTP.com

ET

On 5/2/06 3:04 PM, in article
1146596694.384179.218960@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "j_craig@xxxxxxxx" <j_craig@xxxxxxxx> wrote:

Having a crazy time with Entourage in that I can't reply to emails, or send emails from any location other than at home. Current error message is 17099. Other time it states "not authorized". Any help is much

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appreciated.

JC