

Re: Multiple copies of messages with IMAP

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2005-12/msg00525.html>

- *From:* "Barry Wainwright [MVP]" <barry@xxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 19 Dec 2005 21:35:13 +0000
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On 19/12/05 21:24, in article BFCC651C.65A8%jzienowicz@xxxxxxx, "Jeff Zienowicz" <jzienowicz@xxxxxxx> wrote:

> On 12/19/05 12:05 PM, in article
> 1135022716.799841.22680@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "j355ga@xxxxxxx"
> <j355ga@xxxxxxx> wrote:
>
>> I am experiencing this problem as well. I am receiving multiple copies
>> of random emails from my IMAP server (mailcan.com). This does not
>> happen all the time. It has occurred twice in the past week. The only
>> way to delete the email from Entourage is to rebuild the database.
>> Does anybody have a solution (other than rebuilding the database)?
>>
> When I've had this problem in the past, repairing the message list
> (control-click on your IMAP Inbox folder, or Opt-Splat-L) has cleared it up
> without having to do a database rebuild.
>

A rebuild will only delete the message cache for an IMAP account, causing Entourage to download all the messages again. You can achieve exactly the same effect by control-clicking (right-clicking) on the server icon and choosing 'empty cache' from the contextual menu.

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Barry Wainwright
Microsoft MVP (see <http://mvp.support.microsoft.com> for details)
Check out the Entourage User's WebLog for hints, tips and troubleshooting
<<http://homepage.mac.com/barryw/weblog/weblog.html>>

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- *References:*
 - ◆ ***Multiple copies of messages with IMAP***
 - ◇ *From:* Daniel Hedley
 - ◆ ***Re: Multiple copies of messages with IMAP***
 - ◇ *From:* j355ga

Re: Multiple copies of messages with IMAP

◆ **Re: Multiple copies of messages with IMAP**

◇ From: Jeff Zienowicz

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