

Re: Entourage DELEGATES and Exchange 2003

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2005-08/msg00801.html>

- *From:* Bill Bryson <wb03@xxxxxxxxxxxx>
 - *Date:* Wed, 24 Aug 2005 17:08:12 -0500
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On 8/17/05 2:10 AM, in article
4ED951D7-4E8B-4F63-82B7-128D121682F9@xxxxxxxxxxxxxx, "Roman B."
<RomanB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

- > I'm currently running SBS2003 with 5 pc's and 5 macs (4 macs are on OSX 10.4
- > and one is 10.3.8) All of the macs are connected to the exchange server (VIA
- > Entourage 2004) and are working fine; however I have followed to the best of
- > my ability all the steps necessary to setup a delegate access, but it does
- > not appear to work.I have performed the following.
- >
- > 1.Tested my DNS. That Works...
- > 2. Setup all the accounts (MAC and PC) on an XP machine running outlook 2003
- > first, and gave EDITOR LEVEL permissions for all the calendars, to all users,
- > and even gave permission (editor access) at the top level (Outlook Today) for
- > all the users (PC and MAC).
- > 3. Then I went to my Mac's and added the delegate access for all the users
- > calendars I needed to access.
- > 4. I now have an exchange account and 3 delegate access accounts listed in
- > entourage. They appear to be connecting okay. I can see the screens with the
- > users name listed at the top, but nothing is displayed.

The accounts are listed when you have the Mail function icon clicked. If you have not granted access to the mailbox of that user, the window on the right will remain blank. If the account line has "not connected" next to it than there are problems with the delegated process. We have had a number of problems since Systems forced SSL on the exchange server. The problems seem to be caused if the back-end server(s) do not also have SSL turned on and with certificates for each.

- > Now the part that does not work. I can not see any calendars or anything for
- > that matter. If I click on, for lack of a better word, the users profile on
- > the left I just see a blank screen for any of the users I was given delegate
- > access to.

Click on the Calendar function icon (upper left in the group of six icons).

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Delegated events will appear on the user's calendar grid but will be coded in a different color. You can determine what user is which color by right-clicking (control-click) an event on the calendar and selecting Categories. In the list, the user's categories will be listed as "user 1 data", "user 2 data", etc.

>
> I want to be able to setup some form of group calendaring and group
> contacts, with access for both PC and MAC's and I thought EXCHANGE along with
> Outlook 2003 and Entourage 2004 could do this. Is this possible or just a
> pipe dream???

>
> I know SBS2003 won't allow me to view a calendar or contacts in the public
> folder.

>
I don't believe Entourage can access the public calendar.

>
> Thanks in advance for your help
>
> Roman
> Was this post helpful
>

A potentially useful tool is to use the TCPDUMP command from a Terminal window in Mac OS X and watch the TCP/IP traffic when starting up Entourage.

Try:

```
sudo tcpdump src ip_address_of_Mac_client
```

Bill Bryson

>

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• **References:**

◆ **[Entourage DELEGATES and Exchange 2003](#)**

◇ From: Roman B.

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