

Re: exchange problem

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<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2005-08/msg00653.html>

- *From:* halmat.f@xxxxxxxxxxx
 - *Date:* 19 Aug 2005 01:28:27 -0700
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Thanks for the suggestions guys, i've tried all these and nothing has worked.

She put in a new password on a PC machine, which did not help
Emptied the cache for the inbox on the exchange and nothing happened.
It tried to update the inbox, then it seemed not to find any emails and stopped.

Could it be the fact that my work mate has a lot of emails stored on the exchange server?

Another point is that entourage on her computer doesn't seem to connect to the exchange server automatically (it shows the "not connected" text next to her inbox).

She also reinstalled entourage, maybe if she deletes her database as well, do you think that would help? But is there anyone to backup her old emails, so she can import them again?

Halmat

Is there any network issues that need to be resolved.

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- *Follow-Ups:*
 - ◆ **Re: exchange problem**
◇ *From:* William Smith
- *References:*
 - ◆ **exchange problem**
◇ *From:* halmat . f
 - ◆ **Re: exchange problem**
◇ *From:* nateandkaren
 - ◆ **Re: exchange problem**
◇ *From:* Nathan Herring [MSFT]

Re: exchange problem

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