

Re: Cannot find server?

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2005-02/0662.html>

From: Barry Wainwright (barry_at_mvps.org.INVALID)

Date: 02/11/05

Date: Fri, 11 Feb 2005 10:40:52 +0000

Possibly your ISP is using the outdated and deprecated 'pop before smtp' authentication method. This is an old and unreliable method that only allows you access to SMTP for a limited time interval after you have accessed your mailbox to download mail. If this is the case you need to receive mail first, then send ,ail afterwards. This can be made easier with a script. Try doing some manual tests first and write back if you need the script.

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Barry Wainwright

Microsoft MVP (see <http://mvp.support.microsoft.com> for details)

Seen the All-New Entourage Help Pages? - Check them out:

<http://www.entourage.mvps.org/>

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> From: "news.kc.rr.com" <jj@jj.net>
> Newsgroups: microsoft.public.mac.office.entourage
> Date: Thu, 10 Feb 2005 21:13:56 GMT
> Subject: Re: Cannot find server?
>
> And on one occasion, whe receiving email, it decided to send out one of the
> emails in the outbox. ????
>
> What gives?
>
>
> "news.kc.rr.com" <jj@jj.net> wrote in message
> news:_vN0d.15268$0h5.10246@twister.rdc-kc.rr.com...
>> Recently switched web hosts for a domain and the DNS changes have taken
>> effect but now the Entourage client won't send email. However it will
>> receive just fine.
>>
>> It was set to port 2525 so I changed it to port 25, no luck. Tried
>> different authentication options (SMTP server does require auth) and that
>> didn't help either, says it still can't find the server.
>>
>> I can't get it to give me another error so I'm not even sure it's even
>> finding it to authenticate.
>>
>> However when I ping the mail server or hit the web site, it's seeing the
> new
>> server just fine.
>>
>> Anything else I could check? Is it a routing or firewall issue?
>>
>> Thanks in advance.
>>
>>
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microsoft.public.mac.office.entourage: Re: Cannot find server?

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