

microsoft.public.mac.office.entourage: Re: Field display problems in Entourage email and Calendar

## Re: Field display problems in Entourage email and Calendar

**Source:** <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2004-10/0871.html>

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On 18/10/04 7:35 pm, in article BD995B06.23E0%craig.deutsch@cox.net, "Craig Deutsch" <craig.deutsch@cox.net> wrote:

> *Don't they consult the Newsgroups and scan them for issues that they might undertake? I've spent three months going back and forth with them, trying umpteen different things to remedy the situation -- to no avail.*

Yes, they do employ people to watch these newsgroups for issues, feedback and feature requests. I am surprised, and somewhat disappointed, that the support line doesn't know anything about the issue since it has been a 'known issue' for quite some time.

I will elevate the issue through the channels that are available to MVPs and try and get some recognition that they have internal communication problems.

In addition to reporting here, you can also send feedback through the 'send feedback...' option in the help menu of any office app. This feedback goes direct to the MBu, but posting here is supposed to be a more direct route to the dev team.

>  
> *I think it's fair to say that the Mac BU at MS probably doesn't have the staffing that the Windows side of the house does. So a delay in getting issues resolved might be at some level understandable. But total lack of response from MS is not appropriate.*

I agree.

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Barry Wainwright

Microsoft MVP (see <http://mvp.support.microsoft.com> for details)

Seen the All-New Entourage Help Pages? - Check them out:

<http://www.entourage.mvps.org/>