

Re: importing Entourage 2001 to Entourage X not all messages transfer

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2004-10/0663.html>

From: Tech Girl (tech_girl_at_mac.com)

Date: 10/14/04

Date: 14 Oct 2004 11:13:22 -0700

PostMaster <postmaster@thinkhouse.com> wrote in message
news:<BD93124B.11CA%postmaster@thinkhouse.com>...

> in article 3954a1c7.0410131051.66e428c7@posting.google.com, Tech Girl at

> tech_girl@mac.com wrote on 10/13/04 2:51 PM:

>

>> Upgraded user from OS 9 to OS X and did the import wizard in Entourage

>> X, it appeared to be working but when it said it was finished it had

>> only imported a few hundred emails, none of his extra folders or the

>> email in them. This isn't normally a problem and I've probably

>> imported at least 40 other setups like this with no problem. I do

>> suspect he is doing something different than the others, he drags

>> emails and attachments straight from Entourage onto their server. I

>> suspect the import is failing because these items are linking and it

>> can't retrieve them from the server. The only reason I suspect this is

>> because of the small portion of email that did import, when you launch

>> Entourage X it also launches the server log in screen, obviously not

>> the norm. So what I need is a way to get all the messages into his

>> Entourage X or else he might kill me ;-) Tried it all different ways,

>> tried just importing messages on their own, tried the wizard a few

>> times, even tried the import with the server mounted. It can't get

>> past 299 emails.

>

> There's nothing about dragging these to the server which would cause this

> problem. The importer/port utility only reads the database internalized in

> the Identity files stored in the Microsoft User Data directory, wherever he

> has it living, and has no mechanism or intelligence to look elsewhere for

> these individual emails. More than likely there's a problem with the

> database itself. You can try launching his Entourage or his identity w/the

> option key depressed and then selecting "Advanced Rebuild..." or something

> to that effect and see if rebuilding the database structure will turn up

> additional emails. Entourage doesn't read directly the emails from a

> journalized listing of individual files but from a database listing each

> email as nothing more than a record. The database structure can get mangled

> from time to time. If you've already tried this, my apologies.

>

> You can also "crack" the database itself by opening it in something like

microsoft.public.mac.office.entourage: Re: importing Entourage 2001 to Entourage X not all messages transfer

- > *CanOpener*, stripping all the extraneous characters, and then exporting it
- > all out as tab or csv, ready to import INTO your new configuration, or into
- > a new account under the older version, so you can then re-export/port THAT
- > into the newer Entourage. Additionally you can run any and all of this into
- > FileMaker pro, merely setting up a shell db with the proper NUMBER of fields
- > (name them F1, F2, etc.). Any of these methods will work as I've tried all
- > of them successfully.
- >
- > *Good luck!*

So I tried something else, not the quickest, not the easiest, but so far appears to have worked. I grabbed each individual folder that contained email in Entourage 2001 and dragged it to a folder on the desktop where it created .mbox files. Quit out of Entourage 2001, opened up Entourage X and used the assistant to import everything but the messages, then I dragged each folder into the inbox where it recreated the folders with all messages in them. It looks like it worked, guess I'll know for sure withen a few days ;-)