

Re: "Can't open item" error

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2004-09/0154.html>

From: Barry Wainwright (barry_at_mvps.org.INVALID)

Date: 09/02/04

Date: Thu, 02 Sep 2004 22:27:38 +0100

OK, Lee.

Thanks for the feedback, I'm glad you solved the problem.

Is it possible that you can send me one of the received messages captured in Entourage (as I believe you said that another entourage app could read the messages).

This may give some pointers as to what is wrong with the script that you can feed back to the script writer.

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Barry Wainwright

Microsoft MVP (see <http://mvp.support.microsoft.com> for details)

Seen the All-New Entourage Help Pages? - Check them out:

<http://www.entourage.mvps.org/>

> From: Lee Bryant <lee@headshift.com>

> Newsgroups:

> microsoft.public.office.mac.entourage,microsoft.public.mac.office.entourage

> Date: Wed, 01 Sep 2004 18:42:46 +0100

> Subject: Re: "Can't open item" error

>

> Barry,

>

> We may have discovered the issue, which you might want to be aware of as we
> are probably not the only people with this combination....

>

> We are using Exchange 2k, which doesn't have a catch-all email address, so
> we have used the popular script from Michael B Smith recommended here:

> http://hellomate.typepad.com/exchange/2003/08/exchange_catcha.html .

>

> It seems the combination of Entourage 2004 and this script may be messing up
> the headers or the encoding of emails with attachments. This may be an error
> in our implementation, of course, not necessarily with the script.

>

> Thanks for being so helpful.

>

> Best Wishes,

>

> Lee Bryant

>

>

> On 1/9/04 4:54 pm, in article BD5BAF46.14EDE%lee@headshift.com, "Lee Bryant"

> <lee@headshift.com> wrote:

microsoft.public.mac.office.entourage: Re: "Can't open item" error

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