

Re: Syncing a Palm OS device to Entourage AND to Palm Desktop

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From: Stephen Adams (*sea4929_at_spymac.com*)

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John Chacona wrote:

[...]

- > *I know I can sync my Palm to this app, but I have two reservations:*
- >
- > *1. What do I do with the "private" items in the file, and*
- > *2. If I sync to Entourage, I can no longer sync to Palm Desktop on my*
- > *personal laptop (something I want to do)*
- >
- > *Or can I?*

You can but not without some manual conduit manipulation on your part.

The Palm can sync with only one calendar/date book, to do list, and address/contact book at one time with its conduit system. If you're syncing to Palm Desktop, you can't sync at the same time with Entourage or Apple's iApps, etc.

If you want to sync to Entourage, put its conduit in the "Conduits" folder and move the Palm Desktop's Date Book, Todo, and Address Book conduits into a "Disabled Conduits" folder. When you want to sync with Palm Desktop, move the Entourage conduit into the "Disabled Conduits" folder and move the three Palm conduits back into "Conduits".

This will basically work. Note that if you go into HotSync Manager and check the conduits, you'll see that the "last sync" date will revert back to "never" when you perform such manual manipulation. I don't know how much of an impact this will have for you personally, but that's what I found happens.

Also, you run the risk of having duplicate items (calendar, contacts, todos) creep into the works. It didn't happen all the time, but when it did, it was a PITA to clean up.

- > *I mean, this is the old management training canard, "Never keep two*

> *calendars," isn't it?*

In a technical sense, it's a programming limitation of the Palm conduit system. But you're right, it can also get messy in the mind trying to remember which desktop PIM is being synced to your PDA. When I tried this switcheroo, I found I was never syncing with the desktop PIM that I thought I was (and I added the complexity of iSync and the iApps on top of Palm Desktop and Entourage), which lead to interesting moments.

In the end, I gave up on managing the various PIM products manually and stuck with one. It was just too confusing trying to keep them all synced up on a daily basis.

But it's nice to know that you /can/ sync more than one desktop PIM on occasion.

Hope this helps.

Regards,

Steve