

microsoft.public.mac.office.entourage: Re: Global Address List unavailable in Entourage! Help?!

## Re: Global Address List unavailable in Entourage! Help?!

**Source:** <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.entourage/2004-05/0610.html>

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**From:** Dave Cortright (*dc\_at\_dev.null*)

**Date:** 05/17/04

Date: Mon, 17 May 2004 16:22:48 -0700

On 5/17/04 2:02 PM, in article  
43e44467.0405171302.5a22a73c@posting.google.com, "sad05"  
<sdraVk@fancypubs.com> wrote:

- > *For years we've been using Outlook 2001 for our e-mail with an*
- > *Exchange Server. We've been able to access the Global Address List*
- > *(GAL) easily and search our company's email list.*
- >
- > *We're moving to Entourage X and after weeks of searching online and in*
- > *the online help, I am unable to access the GAL. The only addresses it*
- > *sees are ones I've already sent to or ones living in my Address Book.*
- >
- > *How do I set up Entourage to find the GAL, which Outlook 2001 found so*
- > *easily? I have tried every variation of the ldap information my MIS*
- > *guys have given. Should the ldap info be an IP address or a text*
- > *address: ldap.mycompany.com?*
- >
- > *I am desperate to get this to work ASAP. Any help would be greatly*
- > *appreciated.*
- > *Thank you*

Entourage uses LDAP to query the GAL. Your system admin should be able to tell you the LDAP server to put in your Entourage Exchange account dialog.

If you have access to a PC running Outlook 2003, you can hold down the control key while right-clicking the Outlook icon in the system tray, choose Connection Status in the menu, and then get the directory server from the resulting window.