

Multiple OE Databases on One Mac

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My mom was having trouble with OE and asked me to take a look...

She is running OS 9.0.4 on an old iMac G3. I found multiple copies of OE on her machine (5.0.2 and 5.0.6). Also found multiple Identity Folders and databases. She has only one user set-up. (I have deleted all but the current OE version.)

The dilemma is that most of her recent activity, including her most current address book is contained in "Identity #1". Sometime in the last month, an older Identity took over ("Identity #2"), so the last few weeks of mail are now in this Identity, which is active and behaving properly.

I have tried in vain to get Identity #1 back as the primary Identity, with no luck. I have also tried to Import data from Identity #1 into #2 so all the data is together. When I do this, the Import screens walk me through until the final step, and then no import occurs.

I moved to OS X and Entourage a couple years ago, and can't recall how to manage OE identities. Any help is appreciated!

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