

Re: Major delays in Hotmail

Source: <http://www.tech-archive.net/Archive/Internet/microsoft.public.internet.mail/2004-08/0294.html>

From: N. Miller (*anonymous_at_discussions.microsoft.com*)

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In article <uhL25YZfEHA.2916@TK2MSFTNGP12.phx.gbl>, Dmitry says...

> *These weeks I see major delays (up to 3 days, but usually 3-4 hours) when I*
> *send messages from my hotmail account using Outlook Express.*

And you expect somebody in this group to help you how? This isn't a place where MSN Hotmail staff responds to Hotmail questions; nor even where Microsoft paid staff responds to user questions (though some MSFT staff hang out on their own time). These groups are for Microsoft users to offer user to user tips and assistance in using Microsoft programs. If it was something about the way that MSOE worked, I could probably offer a suggestion, or a confirmation that it can't be done.

What happens after the SMTP server accepts a message for delivery is beyond what technical expertise anybody in these groups can offer as assistance. Of course, if you are just ranting about the uselessness of Hotmail for time critical messages, there is the old adage; "you get what you pay for". So, demand your money back from Hotmail.

{And, yes, I know that Hotmail does have a fee service; and a support contact address for that service. If you are using the fee service, you are still in the wrong place to seek assistance.}

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Norman

~Win dain a lotica, En vai tu ri, Si lo ta

~Fin dein a loluca, En dragu a sei lain

~Vi fa-ru les shutai am, En riga-lint