

## Re: oe downloads imap mail

**Source:** <http://www.tech-archive.net/Archive/Internet/microsoft.public.internet.mail/2004-07/0560.html>

---

**From:** Hal Hostetler [MVP DTS] ([hkh\\_at\\_kvoa.com](mailto:hkh_at_kvoa.com))

**Date:** 07/23/04

Date: Thu, 22 Jul 2004 17:38:25 -0700

Messages will only be downloaded if read, either by being opened or viewed in the preview pane; otherwise, you get headers or nothing depending on the Sync settings. Note that, when a user asks to see new mail, headers download; if the user reads the email, the whole message downloads. This is how Outlook Express operates. What you're looking for is "Single Instance Storage" in Exchange Server terms, this requires either a webmail interface or a different IMAP client (or an Exchange Server, but that's another story); I'm not familiar enough with any other IMAP client to know if any of them behave differently from Outlook Express in this regard. I will say that the IMAP services used on my PocketPC and in Outlook 2002/2003 behave the same way as Outlook Express, everything I look at is stored locally. One thing that will help is if your users delete mail, empty their deleted items and compact their folders regularly.

Hal

--

```
Hal Hostetler, CPBE -- hkh@kvoa.com
Senior Engineer/MIS -- MS MVP-DTS -- WA7BGX
http://www.kvoa.com -- "When News breaks, we fix it!"
KVOA Television, Tucson, AZ.  NBC  Channel 4
Got Blues? - www.badnewsbluesband.com
"Serhan BAKIR" <serhan@stand.com.tr> wrote in message
news:ew4plDEcEHA.3988@tk2msftngpl3.phx.gbl...
> Hi,
> Thanks for your comprehensive answers but surprisingly synchronizing
headers
> did nothing different then synchronizing bodies. Let me explain the
> situation clearly: I'm running a mail server and a separate terminal
server
> on the same network. Terminal users use OE for a shared imap account. When
> they run OE to check email, every single mail is downloaded for a number
of
> users to their personal mail folders on terminal server. So let me say 1mb
> of incoming email consumes 20mb on user folders and another 1mb on the
mail
server. This means a huge loss of harddisk space for nothing. I've changed
> the synchronization setting to headers for all imap folders but when the
new
> mail is viewed it's directly downloaded to local folder permanently and
kept
> there till the time it's deleted from server. It is really annoying; I
> thought that running an email server and accessing it by imap protocol
```

microsoft.public.internet.mail: Re: oe downloads imap mail

would

> leave all the mail storage issues to the mail server. Do I misunderstand  
> something about imap or is that just it. It would be great if I could use  
it  
> just like web based mail. I mean download mail temporarily just to view it  
> and delete locally when you are done with that mail as if you are using  
> hotmail. Is there any way to do what I've mentioned? Thanx.  
>  
>  
>  
> "N. Miller" <anonymous@discussions.microsoft.com>, haber iletisinde  
sunlari  
> yazdi:MPG.1b69a82373682d7998a225@msnews.microsoft.com...  
> > In article <#T15f99bEHA.2812@TK2MSFTNGP11.phx.gbl>, Serhan BAKIR says...  
> >  
> > > I'm using outlook express to check email from an imap account. I've  
> figured  
> > out that OE not just shows the headers but downloads all of the  
e-mails  
> > > completely to the hard drive and keeps a copy of them.  
> >  
> > If you synchronize the email, yes, it does that. Or do you mean to say  
> that  
> > it is deleting the messages from the server?  
> >  
> > > - It's the same as using a pop3 account so what is the difference of  
pop  
> and  
> > > imap?  
> >  
> > POP3 deletes messages from the server, IMAP doesn't.  
> >  
> > > - And how do I make OE behave like a webmail.  
> >  
> > > You don't; MSOE is a mail client. It keeps copies of email in local  
> storage.  
> > As long as the original message remains on the server, then things are  
> > working as they should be.  
> >  
> > > - How do I prevent OE from downloading and keeping copies of e-mails  
> from an  
> > > imap account.  
> >  
> > > Don't synchronize the account.  
> >  
> > > - I'm using several different computers to check that account and I  
want  
> to  
> > > keep e-mails at the server side, not on every computer that I use.  
How??  
> >  
> > From the root folder of the account, your right side pane should show  
the  
> > "subscribed" folders. It should also show the synchronization settings  
for  
> > those folders. Across the top of that pane should be three buttons  
> labeled:  
> >  
> > "Synchronize Account", "IMAP Folders", and "Settings".  
> >  
> > For each folder, change the settings from "All Messages"; you have two  
> > choices: "New Messages" and "Headers only". Using the "Headers only"

microsoft.public.internet.mail: Re: oe downloads imap mail

> setting  
> > should make your IMAP folders behave as close to a Hotmail account as it  
> > will get.  
> >  
> > > There is an option to automatically view the message or not, when  
> selected  
> > > from preview pane... but that's not the solution because when viewed,  
OE  
> > > downloads the message permanently. Is there a way to configure OE to  
> > > download the message bodies temporarily? Thanks for any answers and  
> advices.  
> >  
> > I don't know about temporarily. I haven't experimented with all of the  
> > settings, yet, either. Maybe try setting MSOE to purge the folders when  
it  
> > closes? Something like, synchronize the headers only, just read the ones  
> you  
> > want to read. Delete them when you are done, then close MSOE. With MSOE  
> set  
> > to purge the IMAP folders when it closes, the messages should be gone  
the  
> > next time you open MSOE. I think...{time to play...}  
> >  
> > --  
> > Norman  
> > ~Win dain a lotica, En vai tu ri, Si lo ta  
> > ~Fin dein a loluca, En dragu a sei lain  
> > ~Vi fa-ru les shutai am, En riga-lint  
>  
>