

Re: IIS 6 Ports Stop Responding

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<http://www.tech-archive.net/Archive/Internet-Server/microsoft.public.inetserver.iis/2005-03/0646.html>

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Date: 03/07/05

Date: Mon, 7 Mar 2005 09:52:51 -0800

Turn off IE's "Show friendly HTTP Errors" feature to see the actual return code. Also look in %windir%\System32\LogFiles\HTTPerr*.log and %windir%\System32\LogFiles\W3SVC#*.log to see if the request made it to IIS.

If the requests did not show up in those logs (either as a failed connection or failed request), then the problem is not likely an IIS issue since the request never got to IIS.

The fact that a port is listening on a server does NOT mean it is remotely accessible by a client --- firewalls or other networking device in between the client and server can certainly alter behavior. For example, when a server has a firewall blocking port 80, you will see port 80 listening on the server but the client returns "Cannot find server or DNS Error" from everywhere, including the server itself.

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//David

IIS

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"RC" <rcrago-nospam@pjc.edu> wrote in message

news:OWGSp5yIFHA.1280@TK2MSFTNGP09.phx.gbl...

We have recently installed a W2k3 server and moved our websites from a W2k server. Under IIS 6 we occasionally have either port 80 or 443 to stop responding (sometimes both but usually only one). When this happens the effected port does not respond neither on the box or externally. IE returns the error "Cannot find server or DNS Error". Viewing the offered ports on the box shows that the effected port is listening. Recycling the website clears the problem. I have used the IISDump utility to capture an instance of this problem for port 80 and will send it if someone knows how to interpret it(28 MB) OR point me to the tools to make sense of the DMP files. Any help is appreciated.

Ralph Crago