

IIS Out-of-Process Component services application crashes

Source:

<http://www.tech-archive.net/Archive/Internet-Server/microsoft.public.inetserver.iis/2004-11/0563.html>

From: Peter Conlan (*anonymous_at_discussions.microsoft.com*)

Date: 11/08/04

Date: Mon, 8 Nov 2004 14:46:24 -0500

One of our websites crashes randomly and puts the following in the event viewer:

Event Type: Error
Event Source: COM+
Event Category: SVC
Event ID: 4194
Date: 11/8/2004
Time: 9:19:56 AM

Description:

The system has called a custom component and that component has failed and generated an exception. This indicates a problem with the custom component. Notify the developer of this component that a failure has occurred and provide them with the information below.

Component Prog ID:

Server Application ID: {0644789A-2099-406C-BAAF-8D42217CA8AB}

Server Application Name: WebApp

The serious nature of this error has caused the process to terminate.

Exception: C0000005

Address: 0x77F88216

Call Stack:

ntdll!RtlpWaitForCriticalSection + 0x60

ntdll!NtCreateThread + 0xBE

RPCRT4!NdrServerMarshall + 0x12F5

RPCRT4 + 0x65AD7

RPCRT4!CStdStubBuffer_Invoke + 0xC8

ole32!WdtpInterfacePointer_UserSize + 0x676

ole32!WdtpInterfacePointer_UserSize + 0x951

ole32!CoFreeAllLibraries + 0x7D4A

ole32!CoGetPSClsid + 0x1007

ole32!WdtpInterfacePointer_UserSize + 0x55B

ole32!WdtpInterfacePointer_UserSize + 0xC86

ole32!StgGetIFillLockBytesOnFile + 0x198CD

microsoft.public.inetserver.iis: IIS Out-of-Process Component services application crashes

RPCRT4!TowerConstruct + 0x5D30
RPCRT4!I_RpcConnectionInqSockBuffSize2 + 0x387
RPCRT4!I_RpcConnectionInqSockBuffSize2 + 0x25B
RPCRT4!I_RpcConnectionInqSockBuffSize2 + 0x527
RPCRT4!TowerConstruct + 0xC7B4
RPCRT4!TowerConstruct + 0xAD54
RPCRT4!TowerConstruct + 0xB263
RPCRT4!TowerConstruct + 0xA978
RPCRT4!I_RpcServerInqTransportType + 0x1A0
KERNEL32!TlsSetValue + 0xF0

Is the process crashing when it tries to create a new thread? I can run IISState in crash mode if it will give more information than this.

I did a search on this event ID, but did not find any with a similar call stack.

Does anyone have any thoughts? Any help would be appreciated.

Thanks,

Pete Conlan