

Re: HTTP 401.2 Error resolving FQDN

Source:

<http://www.tech-archive.net/Archive/Internet-Server/microsoft.public.inetserver.iis/2004-05/1406.html>

From: Kristofer Gafvert (*kgafvert_at_NEWSilopia.com*)

Date: 05/13/04

Date: Thu, 13 May 2004 22:30:17 +0200

Does the users belong to different domains?

It sounds like the problem is not with IIS (since it is working if you manually login via the logon box), so i think that you might get better support from one of the Internet Explorer groups.

Here's a list of reasons why you are asked for credentials, maybe something of that helps you:

[258063] Internet Explorer May Prompt You for a Password

<http://support.microsoft.com/?id=258063>

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Regards,

Kristofer Gafvert - IIS MVP

<http://www.ilopia.com> - When you need help!

"stephen" <anonymous@discussions.microsoft.com> wrote in message news:B12914C6-A9FD-4CC6-9F48-05B82147D6F1@microsoft.com...

> The web application strictly uses NTLM authentication. It is completely seamless. The user should never be prompted for any credentials. The database that the application uses stores a record that has an entry for each user accessing the web site along with their respective NT credentials. So when the users hits the web site, it compares their NT credentials with an entry in the database to verify that the user is valid. If the user's NT account doesn't exist in the database then they get a different message specific to the application itself that the user account could not be found. Otherwise they are automatically able to access the web site.

>

> If the user manually enter the credentials the dialog box they are able to access the site. Based on your recommendation I was able to duplicate the error if the web site was not in the Trusted Sites list. From what I can tell there is a Windows 2000 Group Policy Setting that could add this site to the Trusted Sites list in Internet Explorer for all PCs in the domain:

> Group Policy -> User Configuration -> Windows Settings -> Internet Explorer Maintenance -> Security -> Security Zones and Content Ratings

>

> But the strange thing is that since most people can hit this URL, either practically everyone has a low security setting for Local Intranet sites to allow them to hit the site or it's already in their Trusted Sites (which is somewhat doubtful since i've never instructed anyone to do this).

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