

# Badmail error code: 0xC00402C7

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*Source:*

[http://www.tech-archive.net/Archive/Internet-Server/microsoft.public.inetserver.iis.smtp\\_nntp/2006-12/msg00005.ht](http://www.tech-archive.net/Archive/Internet-Server/microsoft.public.inetserver.iis.smtp_nntp/2006-12/msg00005.ht)

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- *From:* [dvansteenburgh@xxxxxxxxxx](mailto:dvansteenburgh@xxxxxxxxxx)
  - *Date:* 1 Dec 2006 13:28:33 -0800
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I've seen a number of threads on this issue. While this code is pretty generic, and there are a number of possible reasons why this would happen (on Windows 2000, IIS 5), I found out a piece of information that didn't seem to be coming up in the group.

In the System Event Logs, the SMTPSVC Source, logs out a lot of reasons for errors when you are configuring your SMTP service.

In my case, all my e-mails were going to the Badmail folder, and was I playing around with all the smarthost and relay settings that were identified in these threads. So, I went to check the event logs (finally) to see if anything strange was coming up, and I saw a lot of informational messages, but no errors. So I started looking over the Informational errors for the SMTPSVC, and I found, that when I was changing the SmartHost settings in the IIS MMC for the Default SMTP Service, I was getting an Informational message: "Virtual Server: The drop directory, for \* could not be created."

Earlier, I had changed the set of folders that the Local (Default) domain was to put stuff, so I checked the permissions, and found that they were different than the default folder set. I fixed the permissions on the new Drop folder, and switched the Local (Default) domain drop folders to the default Drop folder, and back to the new Drop folder. I also went into the Default SMTP Virtual Server properties and reset the SmartHost relay settings, went back to the event log, and this message no longer came up.

I then retested my SMTP service, and walla, it worked! No more routing to the Badmail folder or other issues.

So, if nothing else seems to work, check this out. Hope it helps.