

microsoft.public.inetserver.iis.smtp_nntp: Re: all mails are stored in Badmail Folder...?

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Hi Darin,

In addition to the badmail folder, however, we've encountered many instances in which messages are sitting in the SMTP queue waiting to be delivered. On a busy site, a piece of mail can take more than 5 hours to get delivered to smarthost. The smarthost and the SMTP server are sitting on the same network.

My question is: Is there a utility to determine the status of each and every mail sitting in the queue so email admins can figure out in an _instant_ the cause of the queue buildup?

Why would this tool be useful? Given the following scenario, on a given day with about 3000 queued messages...

If most messages sitting in the queue are of the same subject from different people, we can safely detect spam messages and DELETE "those" from _this_ GUI interface thereby reducing the queue significantly. Without this GUI tool, the SMTP queue is like a blackhole. Noone knows what is going on.

Back to the question, is there a tool? If not, do you know of any third party solution?

Thanks,
Ann

"Darin Roulston [MSFT]" <darinr@online.microsoft.com> wrote in message news:<eKJkoCmHEHA.3696@TK2MSFTNGP10.phx.gbl>...

> *When mail is delivered to the badmail folder it means it couldn't deliver
> the mail to the intended recipient nor could it send a non-delivery report
> back to the originator. If all mail is going to badmail then this server is
> unable to deliver mail. This is normally because of one of two things (or
> both) either the IIS server isn't able to resolve MX records in DNS
> (assuming you are using DNS and not sending to a smarthost) or that you
> don't have network connectivity to connect with other hosts on the Internet
> over port 25. To start with you should perform an nslookup and query for mx*

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- > records on the IIS server. If it's not investigate your DNS settings. If it
- > is then try telnetting to remote SMTP hosts (which the nslookup will give
- > you the addresses of) via telnet. If both of these are successful then
- > you'll most likely need to describe more regarding how your smtp virtual
- >