

Re: site stopped working

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Source:

<http://www.tech-archive.net/Archive/Internet-Server/microsoft.public.iis.ftp/2008-03/msg00007.html>

- *From:* "bbxrider" <bxtrap01@xxxxxxxxxxxx>
 - *Date:* Thu, 6 Mar 2008 14:25:25 -0800
-

thanks bernard for sticking with this, this is quite a long thread!

ok, windows firewall is NOT running, when i checked it there was a message
it can't even start due to
'another service is running that might use nat component, ipnat.exe'

when i open the ftp connection to the site in ftp.exe at the command line i
get these 2 messages:
Connected to domainWithNoFtp.com. :-)
Connection closed by remote host.

there is no machine between the sbs machine and the router, the sbs machine
is the gateway for the local lan
it provides dhcp, dns for 2 company domains, exchange, etc,

i tried just changing the ftp port to 22, and that didn't do anything,
changed on port fwding and in iis
bob

"Bernard Cheah [MVP]" <qbernard@xxxxxxxxxxxxxxxxxxxx> wrote in message
<news:O%23s9Ca1fIHA.4728@xxxxxxxxxxxxxxxxxxxx>

Ok. I didn't the ISA part was blur maybe due to the medication :(
do you have any machine on the same subnet together with the sbs machine
before your router?
if the port is forwarding correctly you would at least see the ftp login
prompt, since 21 is open.

also what about the sbs windows built-in firewall? off ?

—
Regards,
Bernard Cheah
<http://www.iis.net/>
<http://msmvps.com/blogs/bernard/>

"bbxrider" <bxtrap01@xxxxxxxxxxxx> wrote in message

Re: site stopped working

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news:%234uSFGpfIHA.5904@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

again ftp.exe works only the sbs machine only, ftp.exe from any other machine hangs as described in the previous posts. firewall is a comcast small business router that has nat built in and port forwarding only it is very basic, i have port 21 fwd to the sbs machine, exactly as it was when ftp was previously working as far as i can tell isa is not running on this machine, it is not in programs and it is not present in the administrative tools list

"Bernard Cheah [MVP]" <qbernard@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:%2327mCLnfIHA.3632@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

so FTP is working then?
can you open up the firewall or disable it first to see if this is ISA problem?

if yes, then check the publishing rules again.

--
Regards,
Bernard Cheah
<http://www.iis.net/>
<http://msmvps.com/blogs/bernard/>

"bbxrider" <support@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:OoSB8UmfIHA.4728@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

yes ftp.exe works on the sbs machine only, it does not work on the pc's on the local lan

"Bernard Cheah [MVP]"
<qbernard@xxxxxxxxxxxxxxxxxxxxxxxx> wrote
in message
news:eXvEDRcfIHA.6092@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

So ftp.exe locally works ? or ?

--
Regards,
Bernard Cheah
<http://www.iis.net/>

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<http://msmvps.com/blogs/bernard/>

"bbxrider"

<bxtrap01@xxxxxxxxxxxx>

wrote in message

news:e2jydl8eIHA.4476@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

i will have
to look at
the isa, its
another
thing that
has been
below
my radar
i didn't set
up the
server
initially, but
i have
provisioned
all the
ports on the
router,
however
since it
worked
once, i'm
thinking
that the isa
setup was
ok
then, and i
certainly
haven't
made any
changes to
it. the server
automatically
gets it
updates
from ms, so
maybe one
of those
made some
changes that
affect the
ftp
since the
last time ftp

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worked, i
have
installed
php and
mysql,
which
i have on
the default
port 3306,
i have had
problems,
posted
before here,
but never
resolved
with the
site timing
out, when
transferring
multiple
folder
layers using
the explorer
option
under tools.
timed
out no
matter how
long i set
the timeout
limit.

"Bernard
Cheah
[MVP]"

<qbernard@xxxxxxxxxxxxxxxxxxxx>

wrote in
message

<news:%23xX0dPoeIHA.1208@xxxxxxxxxxxxxxxxxxxxxxxx>

Ya.
it
looks
like
only
the
first
part
that
it
get

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through,
then
something
in
between
drop
it.
if
you
ftp
locally
at
the
server
works?
do
you
have
a
publishing
rules
in
ISA
(SBS)
that
allow
ftp
traffic?

and
do
you
know
what
changed
recently
?
as
it
was
working
before.

--
Regards,
Bernard
Cheah
<http://www.iis.net/>
<http://msmvps.com/blogs/bernard/>

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"bbxriders"
<bxtrap01@xxxxxxxxxxxxxx>
wrote
in
message
news:uc1gpZmeIHA.4140@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

i
ran
portqrv2,
-local,
it
did
not
indicate
anything
other
than
ftp
was
listening
on
21
when
i
connect
with
ie,
it
just
hangs,
if
i
connect
with
command
line
ftp,
i
get
a
220
ms
ftp
service
reply,
and
then
it
hangs

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for
about
1
minute,
never
get
a
prompt
for
username,
them
disconnects,
'connection
closed
by
remote
host'
i
ran
portqryv2
remote
and
got
TCP
port
21
(ftp
service):
LISTENING
but
same
thing
as
command
line,
it
just
dropped
it
so
it
seems
like
i
am
getting
thru
the
router
(and
sbs

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internal
firewall?)
so
if
i
am
getting
thru,
any
thing
else
to
check?
thanks
bob
"Bernard
Cheah
[MVP]"
<qbernard@xxxxxxxxxxxxxxxxxxxx>
wrote
in
message
[news:etyL3\\$beIHA.288@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:etyL3$beIHA.288@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

1)
The
binding
error,
could
be
due
to
port
conflict,
make
sure
no
other
program
is
binidng
on
the
site
ip/port.

2)
Temporary
disable
the
firewall....

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if
still
the
same
maybe
at
router
level
blocking?
this
should
be
networking
related
as
it
works
locally.

--

Regards,
Bernard
Cheah
<http://www.iis.net/>
<http://msmvps.com/blogs/bernard/>

"bbxrider"
<support@xxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:upGSOoaeIHA.4140@xxxxxxxxxxxxxxxx>

for
sbs2003/iis
6.0
had
a
virtual
ftp
site
working
with
required
user
logon,
anonymous
not
allowd.then
something

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happened
somewhere
somehow,
and
can
not
connect
to
site.
no
errors
in
the
ftp
log
but
the
could
not
bind
instance
115
error
showed
up
in
the
system
log,
so
i
stopd
and
restarted
site,
there's
no
more
could
not
bind
115
errors,
in
the
sys
log
but
still
can't
access

Re: site stopped working

the
site.
my
firewall
still
has
the
same
port
21
firewall
config
as
before.
i
can
access
the
ftp
site
on
the
sbs
machine
only,
can't
access
on
my
lan
or
external
thru
the
web.
any
suggestions?
bob

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