

# Re: Problems Using FTP

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*Source:*

<http://www.tech-archive.net/Archive/Internet-Server/microsoft.public.inetserver.iis.ftp/2005-07/msg00080.html>

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- *From:* " AA Smith" <[SmithRMS@xxxxxxxxxxxxx](mailto:SmithRMS@xxxxxxxxxxxxx)>
  - *Date:* Tue, 19 Jul 2005 17:15:19 -0500
- 

Hello, again, Dave;

I checked the Windows Firewall Properties Advanced tab and Exceptions tab. the FTP application I'm using is on the list of firewall Exceptions (which means it will not be blocked if a check mark appears in the box to the left) Also on the list is an Easy-to-use FTP server for Windows. both of those are checked. Is that latter on the Windows IIS server?

On Advanced tab, the only two services listed, 1394 connection and Local Area Connection are both checked. And I clicked the settings button on both of those services and placed check marks in the box beside FTP Server.

Still, with all of that done, I get an error every time I try to access the folder, an error message pops up on the requesting computer stating that "An error occurred opening that folder on the FTP folder. Make sure you have permission to access that folder. Details: An internal error occurred in the Microsoft Internet extensions." No file names are listed—and this is with Windows Firewall turned off! Though the LinkSys firewall was on and ports 20 & 21 open for FTP.

Actually, the FTP server on the host pops up a balloon to let me know that someone is accessing (actually trying to access) a folder in the Server. So, the requesting computer is reaching the host. As to what the error may be, I'm at a loss. The FTP server I'm using for now is not password protected.

I'd really appreciate suggestions as to what might be causing this error.

—

With kindest regards,

Dick Smith

"Dave" <[noone@xxxxxxxxxxxxx](mailto:noone@xxxxxxxxxxxxx)> wrote in message  
[news:e8m0ZxJjFHA.3448@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e8m0ZxJjFHA.3448@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
> open the control panel for the network connections. bring up the  
> properties

Re: Problems Using FTP

> for the connection you want to change the setting on, probably the only  
> one  
> there. on the advanced tab click the settings button on the windows  
> firewall section of the tab. in there you can set up exceptions to the  
> firewall blocking.  
>  
> " AA Smith" <SmithRMS@xxxxxxxxxxxx> wrote in message  
> [news:udvYthJjFHA.1048@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:udvYthJjFHA.1048@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
>> Hi, Dave;  
>>  
>> I'm not sure where to change the configuration of Windows Firewall for  
>> WinXP Pro. I tried Computer Management, but did not find anything that  
>> seemed appropriate there. I opened the WinXP Pro SP2 Security Center and  
>> opened the Windows Firewall properties dialogue, but found nothing on any  
>> tab to set firewall configuration. I also opened my router's setup and  
>> set ports 20 & 21 to be open. I tried them set to the right computer's  
>> IP  
>> address and I tried the settings of TCP, UDP and BOTH. It seems as  
>> though  
>> no matter how I have them set, the same thing happens when I access an  
>> FTP  
>> folder from another computer. The requesting computer finds the correct  
>> FTP folder on the ftp host and opens it without a problem. The filenames  
>> are all there. However, every time I try to copy a file from that folder,  
>> an error pops up stating that "an error occurred while copying this  
>> file."  
>>  
>> I would appreciate any feedback that you'd be kind enough to send to give  
>> me a boot in the right direction.  
>> --  
>> With kindest regards,  
>>  
>> Dick Smith  
>>  
>> "Dave" <noone@xxxxxxxxxxxx> wrote in message  
>> [news:ORSaCq9iFHA.1464@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ORSaCq9iFHA.1464@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
>>> on the firewall, go to the firewall configuration and allow the ftp  
>>> service ports 20 and 21 through the firewall.  
>>>  
>>> you don't need any static ip's... though it makes it a bit easier at  
>>> times. you can use services like dydns.org or noip.com to map a domain  
>>> name to a dynamic ip address. in most cases your router will get the ip  
>>> address from the isp then do nat and assign 192.168.\*.\* local ip's for  
>>> your lan machines. the router then can forward ftp requests from outside  
>>> to whichever machine inside you want them to go to, either by name or  
>>> ip.  
>>> it is possible to do it other ways, but that is normally the easiest for  
>>> normal isp's.  
>>>  
>>> one other warning... some isp will block the ports for ftp, http, smtp,  
>>> and some other ports to prevent you from using a home connection as a

Re: Problems Using FTP

>>> business. so don't be surprised if it doesn't work even after you get  
>>> your end configured.  
>>>  
>>> " AA Smith" <SmithRMS@xxxxxxxxxxxx> wrote in message  
>>> [news:%23qopWg9iFHA.3256@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23qopWg9iFHA.3256@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
>>>> I've setup FTP and quickly found that the WinXP Pro SP2 firewall blocks  
>>>> access to my FTP Server. How can I permit access to resources in the  
>>>> FTP without closing the firewall?  
>>>>  
>>>> Also: is it imperative that I have a static IP address on the computer  
>>>> in our LAN that has FTP installed? Or, more to the point, CAN I have a  
>>>> static IP address on the computer in our LAN that has FTP installed?  
>>>> Or  
>>>> do ISPs only issue static IP address that way or only to the address of  
>>>> the LAN's modem/router?  
>>>>  
>>>> For what it's worth, this LAN has a new LinkSys router that also offers  
>>>> secure wireless access.  
>>>> --  
>>>> With kindest regards,  
>>>>  
>>>> Dick Smith  
>>>>  
>>>  
>>>  
>>  
>>  
>  
>  
>

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• **References:**

- ◆ **Problems Using FTP**  
    ◇ From: AA Smith
- ◆ **Re: Problems Using FTP**  
    ◇ From: Dave
- ◆ **Re: Problems Using FTP**  
    ◇ From: AA Smith
- ◆ **Re: Problems Using FTP**  
    ◇ From: Dave

- Prev by Date: **Re: Problems Using FTP**
- Next by Date: **For Lance**
- Previous by thread: **Re: Problems Using FTP**
- Next by thread: **Anonymous user access problem.**

Re: Problems Using FTP

- Index(es):
  - ◆ *Date*
  - ◆ *Thread*