

## Error 792 – The L2TP connection attempt failed because security negotiation timed out

**Source:** <http://www.tech-archive.net/Archive/ISA/microsoft.public.isaserver/2005-03/0301.html>

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Hi,

I recently set up a VPN access for my company employees. I chose L2TP/IPSec for the tunneling protocol and EAP-TLS for the authentication protocol for maximum security. The VPN access works pretty well, but sometimes, when a user tries to connect, he receives the message : "Error 792 – The L2TP connection attempt failed because security negotiation timed out". A entry is also written in the security event log :

Event Type: Failure Audit  
Event Source: Security  
Event Category: Logon/Logoff  
Event ID: 547  
Date: 20/03/2005  
Time: 00:46:17  
User: NT AUTHORITY\NETWORK SERVICE  
Computer: TITUS  
Description:  
IKE security association negotiation failed.  
Mode:  
Key Exchange Mode (Main Mode)

Filter:  
Source IP Address 192.168.2.25  
Source IP Address Mask 255.255.255.255  
Destination IP Address 193.31.14.117  
Destination IP Address Mask 255.255.255.255  
Protocol 0  
Source Port 0  
Destination Port 0  
IKE Local Addr 192.168.2.25  
IKE Peer Addr 193.31.14.117

Peer Identity:  
Certificate based Identity.  
Peer Subject

