

Re: Forms authentication – change password

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa/2007-01/msg00119.html>

- *From:* "Ray" <ray@xxxxxxxx>
 - *Date:* Thu, 11 Jan 2007 10:09:16 -0700
-

Currently, I'm using LDAP (Active Directory) and I checked "Connect LDAP servers over secure connection" and unchecked "Use Global Catalog (GC). The error message is "Error Code: 403 Forbidden. The server denied the specified Uniform Resource Locator (URL). Contact the server administrator. (12202)". And "Explanation: There is a problem with the page you are trying to reach and it cannot be displayed."

It seems ISA could find some URL resource.

--
Ray

"I. Kinal" <ikinal@xxxxxxxxxxxxxxxxxxxx> wrote in message news:275A0494-B111-4852-B4DC-4A2CF5D55091@xxxxxxxxxxxxxxxxxxxx

Hi,

I think your authentication validation method needs to be set to Windows (LDAP) in order for this to work.

I. Kinal

"Ray" wrote:

In fact, I have almost same problem. Our ISA 2006 isn't in our domain, the authentication in Listener is "HTML Form Authentication" and Authentication Validation Method is "Windows (Active Directory)".

The users could log on OWA without any problem, and they could change password using the button on "Option" panel after logging on OWA. I'm wondering why the "Change Password" function on ISA log-on screen doesn't work.

Thanks.

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The error shows as after entering old/new passwords:

The page cannot be displayed

Explanation: There is a problem with the page you are trying to reach and it cannot be displayed.

Try the following:

- a.. Refresh page: Search for the page again by clicking the Refresh button. The timeout may have occurred due to Internet congestion.
- b.. Check spelling: Check that you typed the Web page address correctly. The address may have been mistyped.
- c.. Access from a link: If there is a link to the page you are looking for, try accessing the page from that link.

Technical Information (for support personnel)

- a.. Error Code: 403 Forbidden. The server denied the specified Uniform Resource Locator (URL). Contact the server administrator. (12202)

--
Ray

MCSE, MCDBA, MCP, MCSE+I, MCP+I

""Ken Zhao [MSFT]"" <v-kzhao@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:FyuP6g9MHHA.2304@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi Iwan,

Based on my further research, the change password feature within ISA 2006 FBA is only supported using Secure LDAP.

For further information please refer to appendix B at the following link.

http://www.microsoft.com/technet/isa/2006/secure_web_publishing.msp

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Thanks & Regards,

Ken Zhao

Microsoft Online Partner Support
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newsreader
so
that others may learn and benefit from your issue.
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rights.

| X-Tomcat-ID: 267180101
| References:
| <938B7ECB-51A3-4AFE-A82D-6C0702BCBA60@xxxxxxxxxxxxxx>
| <0fpI63vLHHA.2488@xxxxxxxxxxxxxxxxxxxxxxxx>
| <B41EE73C-8ADB-440A-A256-42013BD2436B@xxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain
| Content-Transfer-Encoding: 7bit
| From: v-kzhao@xxxxxxxxxxxxxxxxxxxxxx ("Ken Zhao
| [MSFT]")
| Organization: Microsoft
| Date: Fri, 05 Jan 2007 08:19:54 GMT
| Subject: RE: Forms authentication – change password
| X-Tomcat-NG: microsoft.public.isa
| Message-ID:
| <DUaGTJKMHHA.2488@xxxxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.isa
| Lines: 149
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl
| microsoft.public.isa:548
| NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122
|
| Hello Kinal,
|
| Would you please send me a screen shot of the error
| message situation
| so
| that I can perform further research?

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|
To take a screen shot:
1. Press the Pr Scrn key once on the keyboard when the
error message
appears.
2. Click Start, go to Run, enter MSPAINT in the open
dialog box, and
then
Click OK.
3. Use Ctrl + V to paste the screenshot to the canvas.
4. From the File menu, go to Save and save it as a JPG file.
5. Send the JPG file to me as an attachment.
My mailbox: v-kzhao@xxxxxxxxxxxxxx
Thanks & Regards,
Ken Zhao
Microsoft Online Partner Support
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| -----
|| Thread-Topic: Forms authentication – change password
|| thread-index:
AccvLYPBkw0oKIfGQqOQAuYuBRiXVA==
|| X-WBNR-Posting-Host: 69.3.198.134
|| From: =?Utf-8?B?SS4gS2luYWw=?=
<ikinal@xxxxxxxxxxxxxx>
|| References:
<938B7ECB-51A3-4AFE-A82D-6C0702BCBA60@xxxxxxxxxxxxxx>
| <0fpI63vLHHA.2488@xxxxxxxxxxxxxx>
|| Subject: RE: Forms authentication – change password
|| Date: Wed, 3 Jan 2007 16:16:01 -0800
|| Lines: 101
|| Message-ID:
<B41EE73C-8ADB-440A-A256-42013BD2436B@xxxxxxxxxxxxxx>

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|| MIME-Version: 1.0
|| Content-Type: text/plain;
|| charset="Utf-8"
|| Content-Transfer-Encoding: 7bit
|| X-Newsreader: Microsoft CDO for Windows 2000
|| Content-Class: urn:content-classes:message
|| Importance: normal
|| Priority: normal
|| X-MimeOLE: Produced By Microsoft MimeOLE
V6.00.3790.2757
|| Newsgroups: microsoft.public.isa
|| Path: TK2MSFTNGHUB02.phx.gbl
|| Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.isa:512
|| NNTP-Posting-Host: tk2msftsbfm01.phx.gbl
10.40.244.148
|| X-Tomcat-NG: microsoft.public.isa
||
|| Hi,
||
|| Thanks for the response. First, I want to make a correction
to my
first
| post
|| – I wrote that the connection is not connecting to a domain
controller
–
| I
|| meant not connecting to a Global Catalog.
||
|| After this error, the old password for the account is still in
effect,
so
|| the password change has not taken effect. Also, I just
tested this
with
| the
|| default ISA logon forms, and the problem still occurs.
||
|| Thanks,
|| I. Kinal
||
|| ""Ken Zhao [MSFT]"" wrote:
||
|| > Hello Kinal,
|| >
|| > Thank you for using newsgroup!
|| >
|| > From your post, you said "The connection is using
LDAPS, not
connecting

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| to
|| > a domain controller, and when this happens I see a
successful
logon
| audit
|| > entry on the DC for the account configured in ISA for
this LDAP
set.
| Also,
|| > this is a customized form set." It seems the successful
logon
audit
has
|| > been logged in ISA. Therefore, we think the changing
password
behavior
| has
|| > been completed. At this moment, could you logon with
the new
changed
|| > password to log on the form?
|| >
|| > Because the form is a customized form set, it is hard for
us
determine
| if
|| > the issue is related to the customized form. Following
articles
are
for
|| > your reference:
|| >
|| > How to: Implement Simple Forms Authentication
|| > <http://msdn2.microsoft.com/en-us/library/xd4thhy.aspx>
|| >
|| > Authentication in ISA Server 2006
|| >
|| > <http://www.microsoft.com/technet/isa/2006/authentication.msp>
|| >
|| > Thanks & Regards,
|| >
|| > Ken Zhao
|| >
|| > Microsoft Online Partner Support
|| > Get Secure! – www.microsoft.com/security
|| >
|| >
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newsreader

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|| > that others may learn and benefit from your issue.
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|| > -----
|| > | Thread-Topic: Forms authentication – change
password
|| > | thread-index:
Accu2wTLcZ1cSt2PTWmcZfW+Y8QV/Q==
|| > | X-WBNR-Posting-Host: 69.3.198.134
|| > | From: =?Utf-8?B?SS4gS2luYWw=?=
<ikinal@xxxxxxxxxxxxxxxxxxx>
|| > | Subject: Forms authentication – change password
|| > | Date: Tue, 2 Jan 2007 18:01:01 -0800
|| > | Lines: 16
|| > | Message-ID:
<938B7ECB-51A3-4AFE-A82D-6C0702BCBA60@xxxxxxxxxxxxxxxxxxx>
|| > | MIME-Version: 1.0
|| > | Content-Type: text/plain;
|| > | charset="Utf-8"
|| > | Content-Transfer-Encoding: 7bit
|| > | X-Newsreader: Microsoft CDO for Windows 2000
|| > | Content-Class: urn:content-classes:message
|| > | Importance: normal
|| > | Priority: normal
|| > | X-MimeOLE: Produced By Microsoft MimeOLE
V6.00.3790.2757
|| > | Newsgroups: microsoft.public.isa
|| > | Path: TK2MSFTNGHUB02.phx.gbl
|| > | Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.isa:481
|| > | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl
10.40.244.148
|| > | X-Tomcat-NG: microsoft.public.isa
|| > |
|| > | Hi,
|| > |
|| > | I'm running ISA 2006 – I have a web listener
configured with
Forms
|| > | Authentication using LDAP. Users can successfully log
on using

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the
| form.
|| > I am
|| > | trying to get the change password feature for the form
to work.
| However,
|| > | after a user enters their old and new passwords on the
change
| password
|| > page,
|| > | the following error comes up: An error occurred while
trying to
| change
|| > the
|| > | password. Please contact technical support for your
organization.
|| > |
|| > | The connection is using LDAPS, not connecting to a
domain
controller,
| and
|| > | when this happens I see a successful logon audit entry
on the
DC
for
| the
|| > | account configured in ISA for this LDAP set. Also, this
is a
| customized
|| > form
|| > | set.
|| > |
|| > | Thanks,
|| > | I. Kinal
|| > |
|| >
|| >
||
|
|