

Re: Forms authentication – change password

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa/2007-01/msg00063.html>

- *From:* "Ray" <ray@xxxxxxxx>
 - *Date:* Tue, 9 Jan 2007 10:26:35 -0700
-

In fact, I have almost same problem. Our ISA 2006 isn't in our domain, the authentication in Listener is "HTML Form Authentication" and Authentication Validation Method is "Windows (Active Directory)".

The users could log on OWA without any problem, and they could change password using the button on "Option" panel after logging on OWA. I'm wondering why the "Change Password" function on ISA log-on screen doesn't work.

Thanks.

The error shows as after entering old/new passwords:

The page cannot be displayed

Explanation: There is a problem with the page you are trying to reach and it cannot be displayed.

Try the following:

- a.. Refresh page: Search for the page again by clicking the Refresh button. The timeout may have occurred due to Internet congestion.
 - b.. Check spelling: Check that you typed the Web page address correctly. The address may have been mistyped.
 - c.. Access from a link: If there is a link to the page you are looking for, try accessing the page from that link.
-

Technical Information (for support personnel)

- a.. Error Code: 403 Forbidden. The server denied the specified Uniform Resource Locator (URL). Contact the server administrator. (12202)

Re: Forms authentication – change password

Ray

MCSE, MCDBA, MCP, MCSE+I, MCP+I

""Ken Zhao [MSFT]"" <v-kzhao@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:FyuP6g9MHHA.2304@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi Iwan,

Based on my further research, the change password feature within ISA 2006
FBA is only supported using Secure LDAP.

For further information please refer to appendix B at the following link.
http://www.microsoft.com/technet/isa/2006/secure_web_publishing.msp

Thanks & Regards,

Ken Zhao

Microsoft Online Partner Support
Get Secure! – www.microsoft.com/security

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When responding to posts, please "Reply to Group" via your newsreader so
that others may learn and benefit from your issue.
=====

This posting is provided "AS IS" with no warranties, and confers no
rights.

| X-Tomcat-ID: 267180101
| References: <938B7ECB-51A3-4AFE-A82D-6C0702BCBA60@xxxxxxxxxxxxxxxx>
<0fpI63vLHHA.2488@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<B41EE73C-8ADB-440A-A256-42013BD2436B@xxxxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain
| Content-Transfer-Encoding: 7bit
| From: v-kzhao@xxxxxxxxxxxxxxxxxxxxxx ("Ken Zhao [MSFT]")
| Organization: Microsoft
| Date: Fri, 05 Jan 2007 08:19:54 GMT
| Subject: RE: Forms authentication – change password
| X-Tomcat-NG: microsoft.public.isa
| Message-ID: <DUaGTJKMHHA.2488@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.isa
| Lines: 149
| Path: TK2MSFTNGHUB02.phx.gbl

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| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.isa:548
| NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

| Hello Kinal,

| Would you please send me a screen shot of the error message situation so
| that I can perform further research?

| To take a screen shot:

- | -----
| 1. Press the Pr Scrn key once on the keyboard when the error message
| appears.
| 2. Click Start, go to Run, enter MSPAINT in the open dialog box, and
| then
| Click OK.
| 3. Use Ctrl + V to paste the screenshot to the canvas.
| 4. From the File menu, go to Save and save it as a JPG file.
| 5. Send the JPG file to me as an attachment.

| My mailbox: v-kzhao@xxxxxxxxxxxxxx

| Thanks & Regards,

| Ken Zhao

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| -----
|| Thread-Topic: Forms authentication – change password
|| thread-index: AccvIYPBkw0oKIfGQqOQAuYuBRiXVA==
|| X-WBNR-Posting-Host: 69.3.198.134
|| From: =?Utf-8?B?SS4gS2luYWw=?= <ikinal@xxxxxxxxxxxxxx>
|| References: <938B7ECB-51A3-4AFE-A82D-6C0702BCBA60@xxxxxxxxxxxxxx>
|| <0fpI63vLHHA.2488@xxxxxxxxxxxxxx>
|| Subject: RE: Forms authentication – change password
|| Date: Wed, 3 Jan 2007 16:16:01 -0800
|| Lines: 101
|| Message-ID: <B41EE73C-8ADB-440A-A256-42013BD2436B@xxxxxxxxxxxxxx>
|| MIME-Version: 1.0
|| Content-Type: text/plain;
|| charset="Utf-8"
|| Content-Transfer-Encoding: 7bit

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|| X-Newsreader: Microsoft CDO for Windows 2000
|| Content-Class: urn:content-classes:message
|| Importance: normal
|| Priority: normal
|| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
|| Newsgroups: microsoft.public.isa
|| Path: TK2MSFTNGHUB02.phx.gbl
|| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.isa:512
|| NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
|| X-Tomcat-NG: microsoft.public.isa
||
|| Hi,
||
|| Thanks for the response. First, I want to make a correction to my
first
| post
|| – I wrote that the connection is not connecting to a domain controller
–
| I
|| meant not connecting to a Global Catalog.
||
|| After this error, the old password for the account is still in effect,
so
|| the password change has not taken effect. Also, I just tested this
with
| the
|| default ISA logon forms, and the problem still occurs.
||
|| Thanks,
|| I. Kinal
||
|| ""Ken Zhao [MSFT]"" wrote:
||
|| > Hello Kinal,
|| >
|| > Thank you for using newsgroup!
|| >
|| > From your post, you said "The connection is using LDAPS, not
connecting
| to
|| > a domain controller, and when this happens I see a successful logon
| audit
|| > entry on the DC for the account configured in ISA for this LDAP set.
| Also,
|| > this is a customized form set." It seems the successful logon audit
has
|| > been logged in ISA. Therefore, we think the changing password
behavior
| has
|| > been completed. At this moment, could you logon with the new changed
|| > password to log on the form?

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||>
||> Because the form is a customized form set, it is hard for us
determine
|if
||> the issue is related to the customized form. Following articles are
for
||> your reference:
||>
||> How to: Implement Simple Forms Authentication
||> <http://msdn2.microsoft.com/en-us/library/xd4thhy.aspx>
||>
||> Authentication in ISA Server 2006
||> <http://www.microsoft.com/technet/isa/2006/authentication.mspx>
||>
||> Thanks & Regards,
||>
||> Ken Zhao
||>
||> Microsoft Online Partner Support
||> Get Secure! – www.microsoft.com/security
||>
||> =====
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||> -----
||> | Thread-Topic: Forms authentication – change password
||> | thread-index: Accu2wTLcZ1cSt2PTWmcZfW+Y8QV/Q==
||> | X-WBNR-Posting-Host: 69.3.198.134
||> | From: =?Utf-8?B?SS4gS2luYWw=?= <ikinal@xxxxxxxxxxxxxxxxxxx>
||> | Subject: Forms authentication – change password
||> | Date: Tue, 2 Jan 2007 18:01:01 -0800
||> | Lines: 16
||> | Message-ID: <938B7ECB-51A3-4AFE-A82D-6C0702BCBA60@xxxxxxxxxxxxxxxxxxx>
||> | MIME-Version: 1.0
||> | Content-Type: text/plain;
||> | charset="Utf-8"
||> | Content-Transfer-Encoding: 7bit
||> | X-Newsreader: Microsoft CDO for Windows 2000
||> | Content-Class: urn:content-classes:message
||> | Importance: normal
||> | Priority: normal

Re: Forms authentication – change password

||> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
||> | Newsgroups: microsoft.public.isa
||> | Path: TK2MSFTNGHUB02.phx.gbl
||> | Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.isa:481
||> | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
||> | X-Tomcat-NG: microsoft.public.isa
||> |
||> | Hi,
||> |
||> | I'm running ISA 2006 – I have a web listener configured with Forms
||> | Authentication using LDAP. Users can successfully log on using the
| form.
||> | I am
||> | trying to get the change password feature for the form to work.
| However,
||> | after a user enters their old and new passwords on the change
| password
||> | page,
||> | the following error comes up: An error occurred while trying to
| change
||> | the
||> | password. Please contact technical support for your organization.
||> |
||> | The connection is using LDAPS, not connecting to a domain
controller,
| and
||> | when this happens I see a successful logon audit entry on the DC
for
| the
||> | account configured in ISA for this LDAP set. Also, this is a
| customized
||> | form
||> | set.
||> |
||> | Thanks,
||> | I. Kinal
	>
	>
	>
	>
	>
	>
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