

Re: ISA 2004 problems

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa/2006-12/msg00121.html>

- *From:* "bdizzle" <bdhenderson@xxxxxxxxxx>
 - *Date:* 21 Dec 2006 05:10:28 -0800
-

Well that maybe the case, but under bordermanager (novell proxy) there weren't any issues with the site.

I exported the logs to excel and when connecting to the specific app, the logs says "Denied Connection." The http status code for this entry is

12209 The ISA Server requires authorization to fulfill the request. Access to the Web Proxy service is denied

The entry after that says failed connection attempt. Also if i let it timeout, log out of the site, log back in, the page loads without hesitation.

Phillip Windell wrote:

I may only happen when behind a proxy, but that doesn't make it the proxy's fault. The problem is in the design of the site that causes it to fail when the user is behind a proxy. As the error says,...the error is on Line 64 in the file "LogonSSO.aspx". That file is on the Web Server.

If it was the ISA all SSL sites would fail like this including ones I use and sites everybody else uses. Also since this is the only one you have trouble with while other SSL sites work, then your ISA is handling SSL properly.

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Phillip Windell [MCP, MVP, CCNA]
www.wandtv.com

The views expressed are my own (as annoying as they are), and not those of my employer or anyone else associated with me.

"bdizzle" <bdhenderson@xxxxxxxxxx> wrote in message
news:1166540667.037782.62630@xx

When the use logs into the portal with her username and password, she sees a screen with whatever applications she's been allowed to view, 4

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in total. When she clicks the link, the progress at the bottom of the web browser slowly fills. after approximately one minute, she gets this error message:

User login error:

ODH.SingleSignOn.Exceptions.GatewayUserTimeoutException: Exception of type 'ODH.SingleSignOn.Exceptions.GatewayUserTimeoutException' was thrown. at

ODH.SingleSignOn.Common.CheckGatewayResponse(BaseResult result) at ODH.SingleSignOn.UserService.AuthenticateSession(String sessionID, String applicationID) at LogonSSO.Authenticate() in

c:\tempbuild\EarlyTrack\EarlyTrackDaily\Sources\Odh.EarlyTrack\Odh.EarlyTrack.UI\Pages\Logon\64

the problem only occurs when using ISA as the proxy.

the other applications she has access to works fine.

Phillip Windell wrote:

"bdizzle" <bdhenderson@xxxxxxxx> wrote in message
news:1166206310.834406.251630@xx

So far it's only been one site. Other SSL sites work without any issue.

The site is for the dept of health, and it requires a username and pw.

So even if i gave the site you wouldn't be able to login to see the problem

Not sure if I could figure it out or not, but you'd have to describe the problem in exact detail. It may not even be SSL, it may be Java Applets the site uses. If there are Java Applets and they can not communicate properly it will obviously "time out".

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Phillip Windell [MCP, MVP, CCNA]
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