

Re: Timeouts to www.continental.com for past two days

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa/2006-09/msg00065.html>

- *From:* "Ray" <no@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 7 Sep 2006 12:32:50 -0400
-

I sent in a bug report via their online form, and then the form gave me some contact numbers. I called the US number and the person there told me they knew about all of the problems their July 30th update caused, and that I should use the "Internet Explorer option".

I asked what that was and she said to click Start, Programs and Internet Explorer. She said there had been no changes since July 30th, which I said did not seem to be correct. She said the next site update is due Sept. 15th and she would put in my report.

<sigh>

Ray

"Ray" <no@xxxxxxxxxxxxxxxxxxxxxx> wrote in message news:e8eb%23Yp0GHA.4392@xxxxxxxxxxxxxxxxxxxxxx

Thanks David and Phillip. I've had the compression filters disabled from the day I installed SP2 and it's good to know others are seeing the same thing. :-)

Ray

"David Maskell - BUI @davidm (at) bui.co.za" <Emailaddresshere-@> wrote in message news:DFDF7F91-20D0-4F81-B4BC-479A7B9D9375@xxxxxxxxxxxxxxxxxxxxxx

Ray,

This is very strange. I just accessed the site, working 100%. I am using the exact config you are (ISA 2004+SP2+HFs). I would suggest you check your compression settings, it will give you a message if this is the problem in the Alerts.

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David Maskell - BUI
MCSE:Security,Messaging, CISSP.

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<http://www.bui.co.za>

"Always remember to rate the posts!"

"Ray" wrote:

As further info, sometimes we get a redirect to
<http://www.continental.com/web/en-US/default.aspx> and the
text appears
in
the title bar, but that's it. Occasionally we do get the home
page to
load
but very slowly and not all the way unless Refresh is clicked
repeatedly.

Thanks,

Ray

"Ray" <no@xxxxxxxxxxxxxxxxxxxx> wrote in message
<news:%23wsAAQo0GHA.4228@xxxxxxxxxxxxxxxxxxxxxxxx>

ISA 2004 SP2 + hotfixes. This is the only
web site that seems to be
affected. The pages either load partially,
very slowly or it just
times
out. If I add it to the Direct Access list, it
does not help.

Everyone is a web proxy client, no one is a
firewall client or
SecureNAT
client.

If I connect using a computer that does not
go through ISA, it loads
up
fast.

Any thoughts would be appreciated.

Thanks,

Ray

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