

Re: ISA and TS Authentication Problems

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa/2004-07/0473.html>

From: Razorback (*gizsolt_at_resoluteit.com.au*)

Date: 07/14/04

Date: 14 Jul 2004 16:33:11 -0700

This is about all the information i can give you at present.

The page cannot be displayed There is a problem with the page you are trying to reach and it cannot be displayed.

Please try the following:

Click the Refresh button, or try again later.

Open the Web site home page, and then look for links to the information you want.

If you typed the page address in the Address bar, make sure that it is spelled correctly.

Verify that the Internet access policy on your network allows you to view this this page.

If you believe you should be able to view this directory or page, please contact the Web site administrator by using the e-mail address or phone number listed on the Web site home page.

HTTP 407 Proxy Authentication Required – The ISA Server requires authorization to fulfill the request. Access to the Web Proxy service is denied. (12209)

Internet Security and Acceleration Server

Technical Information (for support personnel)

Background:

The gateway could not retrieve the requested page.

ISA Server: blah.com

Via:

Time: 8/07/2004 2:20:43 AM GMT

"Tony Su" <anonymous@discussions.microsoft.com> wrote in message news:<2c42901c4691e\$8a6c8680\$a401280a@phx.gbl>...

> *If you are seeing EventID errors, you should post those.*

> *You may find it necessary to capture some traffic to see*

> *what credentials your clients are presenting to ISA*

> *causing the prompts.*

>

> *I'd suspect offhand that you have some kind of problem*

> *either with timeouts, Domain Authentication replication*

> *(ie. Is your TS a Domain Controller?) or accessing*

> *forbidden sites (Rule not redirecting to a specified*
> *webpage).*
>
> *Tony Su*
>
>
> >-----*Original Message*-----
> >*Hi*
> >
> >*I have an SBS2003 server running ISA. I also have a*
> *Windows 2003 TS.*
> >*We have clients that loginto the TS to browse the web via*
> *the ISA*
> >*Proxy. Authentication appears to work fine but after a*
> *while it starts*
> >*prompting for users name and password. When they type in*
> *the correct*
> >*details it keeps prompting for username and password.*
> *The only way i*
> >*have found to fix it temporarily is to delete their*
> *profiles.*
> >
> >*Is there anyway i can fix this issue. They need ISA*
> *proxy for logging*
> >*and caching*
> >
> >*Thanx*
> >.
> >