

Re: ISA report job not working properly

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa/2004-07/0413.html>

From: ste© (*ContactMeUsingTheContactForm_at_sm9.co.uk*)

Date: 07/13/04

Date: Tue, 13 Jul 2004 21:29:03 +0100

Hi guys, any ideas? I've gone through an ISA Log, and it doesn't contain any information from the user PC's at all, just some activity from the server. :-S

Thanks,

Ste

"ste©" <ContactMeUsingTheContactForm@sm9.co.uk> wrote in message news:2lcoddFbf0gvU1@uni-berlin.de...

| Hi Tony, thanks for your reply.

|

| To reply to your questions...

|

| There are no event logs about report creation problems, the logfiles are configured for the correct location, and the admin password is definitely correct and now working fine.

|

| In fact, the reports do seem to be working now after I went through the ISA

| Management tool and checked a few settings.

|

| However, I am concerned that the reports are not picking up user activity properly, or if it is, it's not displaying it. In the list of top websites,

| there's only a few websites listed, when I know for a fact that there should

| be lots of them. Also, it doesn't show any information about Top Users, making me think that the users in the office are getting to the internet a different route than what is monitored in these reports.

|

| A quick summary of our setup is this:

|

| 1 server running Windows 2000 and Small Business Server 2000

| 8 x user PC's, all running Windows 2000

| Access to internet via Netgear DG814 ADSL router, which is connected to the

| server.

| Do you have any ideas what I need to do to enable proper user logging?
| Either on the server or on their PC's?

| Thanks for any help, it's appreciated.

| Ste

|| "Tony Su" <anonymous@discussions.microsoft.com> wrote in message
| news:288ac01c46458\$223a4400\$a401280a@phx.gbl...

|| Check your Event Logs to see if you have report creation
| authentication problems.

|| Verify your logfiles are configured for the default
| location. For some reason if you're not writing text
| logfiles <and> they aren't located in the default
| directory, they're not read.

|| There is also a bug which can happen where if you change
| the Admin account's password, ISA might not pick it up and
| you need to enter a blank password.

|| I did that on one system, after a couple weeks the blank
| password didn't work but the real password started working
| again.

|| No explanation in the KB article why this can happen.

|| Tony Su

|>-----Original Message-----

|>Hi there,

|>

|>Does anyone have any ideas on this one?

|>

|>Thanks,

|>

|>Ste

|>

|>

|>"ste@" <ContactMeUsingTheContactForm@sm9.co.uk> wrote in
| message

|>news:40ebb6cc\$0\$6441\$cc9e4d1f@news-text.dial.pipex.com...

|>| Hi Sandaruwan,

|>|

|>| Thanks for the reply. I think I'm setting it up


```
|> Cache
|> Cache Response Requests Total Bytes
|> Cache 0 0
|> Inet 0 0
|> NotModified 0 0
|> NVCache 0 0
|> Total 0 0
|> Unknown 0 0
|> Upstream 0 0
|> VCache 0 0
|> VFINet 0 0
|>
|> Protocols
|> Protocol Name Port Number of Unique Users
| Requests Bytes In Bytes
|>Out
|> Total Bytes
|> Total 0 0 0 0 0
|> Total 0 0 0 0 0
|>
|> Users
|> User Name Requests Bytes In Bytes Out Total Bytes
| Authorization
|> Failures Web Requests Number Web Bytes In Web Bytes Out
| Web Total Bytes
|> Total 0 0 0 0 0 0 0 0 0
|>
|> Sites
|> Site Name Number of Unique Users Requests Bytes
| In Bytes Out Total
|> Bytes
|> Total 0 0 0 0 0
|>
|> Usage
|> Time Interval Requests Total Bytes Processing
|time Cache Hits
|> Concurrent Connections
|>
|> Traffic
|> Time Interval Concurrent Connections Requests
| Total Bytes Processing
|> times of the cached requests Cached requests number Non
| cached requests
|> processing time Non cached requests number Cache Hits
|>
|> Client Applications
|> Application Number of Unique Users Requests
|> Total 0 0
|>
|> Browsers
|> Browser Operating System Number of Unique Users
```

| Requests
|> FW_AGENT Total 0 0
|> WEB_BROWSER Total 0 0
|>
|> Object Types
|> Object Number of Unique Users Requests Bytes In
|> Total 0 0 0
|>
|> Destinations
|> Destination IP Number of Unique Users Requests
| Bytes In Bytes Out
|> Total Bytes
|> Total 0 0 0 0 0
|>
|> Http Responses
|> Http response code Requests
|> Total 0
|>
|> Errors
|> Error Requests
|> Total 0
|> WEB 0
|> Winsock 0
|>
|> Dropped packets
|> User Name Dropped packets
|> Total 0
|>
|>
|> Thanks for any help, it's appreciated.
|>
|> Regards,
|>
|> Stephen
|>
|>
|> "sandaruwan" <lewiss@zillione.com> wrote in message
|> news:2866601c463d4\$714dfed0\$a301280a@phx.gbl...
|> > hi!!
|> >
|> > under the monitoring configuration , create a job
| report
|> > and set th credential set the user account and uder
|> > schdule set immdiatly
|> >
|> > try this
|> >
|> > sandaruwan
|> >
|> > >-----Original Message-----

