

Re: ISA Server Having Issues.

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa/2004-06/0610.html>

From: Terry (tvstory_at_mainstream-mktg.com)

Date: 06/23/04

Date: Wed, 23 Jun 2004 14:23:42 -0700

Thanks for everything guys; even the hazing. Looks like there was a virus on a Laptop that recently joined our domain. Looks like I forgot to install the virus client on it *blush*. Once I disconnected it from the network, traffic didnt have anymore problems. The ISA logs did point to the problem computer. I will definately heed your advice and get ontop of my ISA log duties. Thanks!!!!

Terry

>-----Original Message-----

>Add the "logallinterfaces" registry change listed in this

KB:

><http://support.microsoft.com/?id=283213>

>

>It'll tell you what clients are beating your server to death by logging traffic at the Internal interface.

>--

> Jim Harrison [ISASE]

> Read the help, books and articles!

>

> This posting is provided "AS IS" with no warranties, and confers no rights.

>

>

>"Terry" <tvstory@mainstream-mktg.com> wrote in message news:209b901c45953\$27c906a0\$a401280a@phx.gbl...

>Okay. My goal for the next 30 days is to learn how to

>read ISA logs and start reviewing them. Scouts honor. We

>do have Norton Antivirus Corporate edition running on our

>domain and it is kept up to date. I really need to get

>this problem resolved so people can access email without

>restarting ISA server every other minute.

>

>

>>-----Original Message-----

>>You don't regularly review your ISA logs?

>>shame, shame... ;-)

>>
>>*Do you have any form of anti-virus running on your
>internal clients or ISA?*
>>*If not, you have a big job ahead of you.*
>>--
>> *Jim Harrison [ISASE]*
>> *Read the help, books and articles!*
>>
>> *This posting is provided "AS IS" with no warranties, and
>confers no rights.*
>>
>>
>>*"Terry" <tvstory@mainstream-mktg.com> wrote in message
>news:2086701c45949\$e08e3fc0\$a501280a@phx.gbl...*
>>*I didn't even think of the ISA logs. Go figure. What
>>exactly am I looking for? The IPPEX log does show
mostly*
>>*BLOCKED lines. The FWS logs show a lot of entries, a lot
>>of winupdate.exe for some reason. The Webex docs are too
>>big to open. All my Webext docs are generally over 1GB
>>for some reason; always have been.*
>>
>>*If there is an infected LAT host, what steps would need
to*
>>*be taken? Thanks!!*
>>
>>>-----Original Message-----
>>>*Review your ISA logs for lots of denied traffic.*
>>>*This behavior is often the result of an infected LAT
>host.*
>>>
>>>--
>>> *Jim Harrison [ISASE]*
>>> *Read the help, books and articles!*
>>>
>>> *This posting is provided "AS IS" with no warranties,
and*
>>>*confers no rights.*
>>>
>>>
>>>*"Terry" <tvstory@mainstream-mktg.com> wrote in message
>>news:2026f01c45944\$0449cc50\$a601280a@phx.gbl...*
>>>*Hello,*
>>>
>>>*Our business runs on SBS2000 and utilizes the ISA
Server.*
>>>*For some reason, it started being flaky. The first
>>>symptom is that the Firewall Client says "ISA Server1 is
>>>inaccessible. The second symptom is that Outlook and
>>>streaming audio stop working. File sharing with the
>>>server works as does the WWW. We also use the proxy*

microsoft.public.isa: Re: ISA Server Having Issues.

>>>server. No errors are reported in the event viewer.
>>>
>>>Restarting the Microsoft ISA Server Control, Web Proxy,
>>>and Firewall services fixes the problem but only for
>about
>>>a minute (occasionally longer but not lately). I
>>>completely rebooted the server last night but the
>problems
>>>were back by 9am this morning.
>>>
>>>The lack of error logs leaves me with my hands up in the
>>>air. Does anyone have suggestions? Thanks!!!
>>>
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