

Firewall Service crashing during peak usage

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa.enterprise/2006-01/msg00006.html>

- *From:* "Jason Grimmett" <jgrimmett@xxxxxxxx>
 - *Date:* 10 Jan 2006 11:22:29 -0800
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Hello all. Hopefully this is not something unique to our environment. We encountered the same problem previously with ISA 2004 SP1 and replaced the system with better hardware and we still have the same issue.

If this is something you can assist with, I would appreciate your help.

Thanks!
Jason G.

The following events keep appearing during the crash of our FW service:

Event Type: Error

Event Source: Microsoft ISA Server 2004

Event Category: None

Event ID: 1000

Date: 1/10/2006

Time: 2:13:54 PM

User: N/A

Computer: *****

Description:

Faulting application wpsrv.exe, version 4.0.2163.213, stamp 420bdbd0, faulting module ntdll.dll, version 5.2.3790.1830, stamp 424377d2, debug? 0, fault address 0x000224b2.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

Data:

0000: 41 00 70 00 70 00 6c 00 A.p.p.l.

0008: 69 00 63 00 61 00 74 00 i.c.a.t.

0010: 69 00 6f 00 6e 00 20 00 i.o.n. .

0018: 46 00 61 00 69 00 6c 00 F.a.i.l.

0020: 75 00 72 00 65 00 20 00 u.r.e. .

0028: 20 00 77 00 73 00 70 00 .w.s.p.

0030: 73 00 72 00 76 00 2e 00 s.r.v...

0038: 65 00 78 00 65 00 20 00 e.x.e. .

0040: 34 00 2e 00 30 00 2e 00 4...0...

0048: 32 00 31 00 36 00 33 00 2.1.6.3.

0050: 2e 00 32 00 31 00 33 00 ..2.1.3.

0058: 20 00 34 00 32 00 30 00 .4.2.0.

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0060: 62 00 64 00 62 00 64 00 b.d.b.d.
0068: 30 00 20 00 69 00 6e 00 0. .i.n.
0070: 20 00 6e 00 74 00 64 00 .n.t.d.
0078: 6c 00 6c 00 2e 00 64 00 l.l...d.
0080: 6c 00 6c 00 20 00 35 00 l.l. .5.
0088: 2e 00 32 00 2e 00 33 00 ..2...3.
0090: 37 00 39 00 30 00 2e 00 7.9.0...
0098: 31 00 38 00 33 00 30 00 1.8.3.0.
00a0: 20 00 34 00 32 00 34 00 .4.2.4.
00a8: 33 00 37 00 37 00 64 00 3.7.7.d.
00b0: 32 00 20 00 66 00 44 00 2. .f.D.
00b8: 65 00 62 00 75 00 67 00 e.b.u.g.
00c0: 20 00 30 00 20 00 61 00 .0. .a.
00c8: 74 00 20 00 6f 00 66 00 t. .o.f.
00d0: 66 00 73 00 65 00 74 00 f.s.e.t.
00d8: 20 00 30 00 30 00 30 00 .0.0.0.
00e0: 32 00 32 00 34 00 62 00 2.2.4.b.
00e8: 32 00 0d 00 0a 00 2.....

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Event Type: Error

Event Source: Microsoft Firewall

Event Category: None

Event ID: 14057

Date: 1/10/2006

Time: 2:13:54 PM

User: N/A

Computer: *****

Description:

The Firewall service stopped because an application filter module C:\WINDOWS\system32\ntdll.dll generated an exception code C0000005 in address 7C8224B2 when function CompleteAsyncIO was called. To resolve this error, remove recently installed application filters and restart the service.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

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• ***Follow-Ups:***

◆ ***Re: Firewall Service crashing during peak usage***

◇ *From:* Michael

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• Next by Date: ***Re: Firewall Service crashing during peak usage***

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