

Re: Firewall client behavior with a modem

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Have a look here:

<http://support.microsoft.com/kb/268326/en-us>

Add the IP address set related to the modem connection to the list as directed in that KB.

Jim Harrison (ISA SE)

This posting implies no warranty and confers no rights.

<http://catb.org/~esr/faqs/smart-questions.html>

"UnderCoverGuy" <UnderCoverGuy@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:BB551755-D275-4787-A9CD-628018C7F20D@xxxxxxxxxxxxxxxx>

Good evening. We are in the process of deploying ISA 2006 Enterprise throughout our environment. We have an Enterprise NLB array with multiple ISA nodes (Celestix MSA devices). It works great but in our deployment to users, we have hit a snag with a few of them.

We seem to have several workstations which have modems installed in them. There is a client app on these workstations which launches, initializes the modem, and connects to a hosted data store medical site. The app then uploads data to the hosted site. However, if the firewall client is installed on one of the workstations with a modem in it, the connection made via modem fails. Any internet connection works as it should. There isn't any real error reporting in the app or in any logs, so I can't easily trace what is going on. The app appears to be a web-based form app but the web proxy settings do not appear to have any impact one way or another.

I have to wonder – why would or how does the firewall client impact a local workstation modem connection? Is there a way to exclude the modem from the local workstation firewall client configuration?

Thanks in advance for any assistance,
UCG

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