

RE: ISA 2004 Firewall Client and ActiveSync 4.2

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa.clients/2006-08/msg00025.html>

- *From:* Jim B <JimB@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 16 Aug 2006 07:31:02 -0700
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Shijaz, changed my TCP/IP settings to a static address with no default gateway and the appropriate DNS server entries. Re-installed the FWC. Rebooted but I still continue to receive 85010016 error. Ipconfig /all reveals default gateway empty.

Another desktop with a Moto Q installed and AS 4.2 has the same problem.

"Shijaz" wrote:

What is the default gateway on the client machine? If it is set to the ISA server internal IP then your client works as a secureNAT client and you're still not bypassing ISA.

Remove the default gateway and try again.

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Shijaz
MCSE:Security, CCNA
www.shijaz.com/isaserver

"Jim B" wrote:

Shijaz, thanks for the suggestions. Did the things suggested but still receive the same error.

Any other suggestions?

Thanks.

Jim Boettger

"Shijaz" wrote:

Activesync error 0x85010016 occurs when:

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An error response was received from the HTTP gateway.

– OR –

Synchronization failed due to an error on the server.

Verify that the gateway is available and try again.

The device is using a proxy server to connect to the

Exchange Server. The

proxy server encountered an error.

[See: Activesync error codes

http://www.shijaz.com/exchange/activesync_errors.htm]

Make sure the option to bypass proxy to access local addresses is disabled

on your browser. If the problem persists, you need to prevent requests from

being sent through the proxy while using Firewall Client. See

http://www.shijaz.com/isaserver/bypass_isa.htm

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Shijaz

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"Jim B" wrote:

Trying to sync a Cingular 8125 with AS 4.2

and USB connection on a Windows XP

SP 2 computer to an Exchange 2003 sp2

server. Receive error 85010016.

Have no problems wirelessly.

Narrowed the problem down to the ISA

2004 Firewall Client. If I uninstall

the FW client I have no problems syncing.

Install it and syncing fails again.

Any thoughts on why the FW client would

be blocking synchronization?

Thanks in advance for any insight.

Jim