

Re: symantec antivirus can not auto update behind isa 2004

Source: <http://www.tech-archive.net/Archive/ISA/microsoft.public.isa.clients/2004-09/0040.html>

From: Stuart Mackie [MCP, MSP] (*newsgroups_at_--REMOVE_THIS--NO_SPAM--stu.uk.com*)

Date: 09/15/04

Date: Thu, 16 Sep 2004 00:49:28 +0100

Hi. Have you considered altering your Symantec configuration slightly ? It is possible and preferred using Symantec Enterprise to have your Server download virus definitions and push them out to the clients. This improves the time when your clients have older definitions, as well as cuts down bandwidth usage because your Server downloads once.

You can also configure your server Liveupdate to use a proxy server to download the definitions from Symantec. There are number of options, if you could provide more information on how you've configured your Symantec software it would be able to advise you on what you could do. From what I understand so far, both your server and you clients all download their updates individually from Symantec ? What version of Symantec software are you using ?

--

Hth,

Stuart Mackie [MCP, MSP]

www.stu.uk.com

"tomding" <tomding1968@163.com> wrote in message

news:ugRgORsmEHA.1716@TK2MSFTNGP12.phx.gbl...

> thanks for reply.

> I find more people meet the problem as me.Could you describe the two ways
> step by step?

> I allow all domain users to access internet by all protocols in isa 2004
> server.

> I scheduled LiverUPDATE into Symantec System Center,but I can not
> understand

> you saying "you have to change

> the security context of the 'Symantec Antivirus Server' service, setting
> an

> user that have an allow rule on the ISA Server."

>

> I find "Symantec AntiVirus Definition Watcher service" started by

> localsystem,and I create an allow rule on ISA Server for the "System and
> Network Service" group,but it does not work still.

>

> BTW,I find all windows os behind isa 2004 can not autoupdate as the

> symantec. it is hard work to modify all servers and clients config behind

> isa 2004.so I hope to find a way in isa 2004 server to resolve all

> autoupdate or scheduled update problems.

>

> "Alberto Dallagiacom" <Alby@Work> Ð'ÈëÓÊ¼p

microsoft.public.isa.clients: Re: symantec antivirus can not auto update behind isa 2004

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> news:%233N9wOlmEHA.4004@TK2MSFTNGP10.phx.gbl...
>> Hi,
>> How didi you schedule LiveUpdate?
>> If you created a scheduled task, you have to add an allow rule for the
> user
>> you assiged to the scheduled task.
>> If you scheduled LiverUpdate into Symantec System Center, you have to
> change
>> the security context of the "Symantec Antivirus Server" service, setting
> an
>> user that have an allow rule on the ISA Server.
>> In the scheduled task case, you may set SYSTEM as accoutndesignated to
>> run
>> the task and create an allow rul on ISA Server for the "System and
>> Network
>> Service" group.
>>
>> HTH,
>> Alberto, Italy
>>
>> "tomding" <tomding1968@163.com> ha scritto nel messaggio
>> news:ePIRGohmEHA.2968@TK2MSFTNGP14.phx.gbl...
>> > My symantec antivirus Server and clients are behind ISA 2004 stand
>> version.I
>> > can manually run Live Update but the scheduled updates fail with an
> event
>> ID
>> > 16, saying "Download of virus definition file from LiveUpdate server
>> failed.
>> > 00000001." Does this have something to do with the ISA server?Do I need
> to
>> > create a custom packet filter? Or is there another issue
>> > going on? Thanks.
>> >
>> >
>>
>
>
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