

microsoft.public.games: Re: installing games so other users can access and save their game

Re: installing games so other users can access and save their game

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From: chettyson (*chettyson_at_discussions.microsoft.com*)

Date: 11/30/04

Date: Tue, 30 Nov 2004 10:05:03 -0800

Okay here you go all the information you requested and I do appreciate the help. Please pardon my frustration.

I am going to reply to the questions in caps to make it more distinguishable I'm not yelling.

– The Symptom is an "Access Denied error when installing software"

YES BUT I BOOTED IN TO SAFE MODE AND SIGNED ON AS ADMINISTRATOR AND RESET ALL ACCOUNTS TO FULL RIGHTS ADMINISTRATOR AND THEN INSTALL WORKED FINE (IT WAS ONLY FOR SIMS 2 THAT I HAD THE INSTALL ISSUE BUT THEN MAYBE I FIXED THAT PROBLEM?)

THIS ISSUE HAPPENS WITH MICRISOFT'S RISE OF NATIONS GAME THAT I JUST INSTALLED A FEW DAYS AGO

– The Symptom Did or Did Not exist prior to installing SP 2?

IT DID NOT EXIST BEFORE INSTALLATION OF SERVICE PACK 2

– The OS is Windows XP *HOME* edition

I AM TALKING ABOUT WINDOWS XP HOME EDITION BUILD 2600 (i have XP PRO but I have another system that it is installed on)

– The "Administrator" account doesn't get the error?

ALL THE ACCOUNTS GET THE ERROR AGAIN THIS ERROR DOESN'T HAPPEN WITH ALL PROGRAMS

– Accounts with Administrator privileges do get the error?

YES

– All the games generating the error were installed *after* SP2?

YES

– What are the game's folder permissions for:

1. Administrator?
2. Account with Administrator privileges?

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ALL ACCOUNTS ARE SUPPOSED TO HAVE PERMISSIONS OVER EVERYTHING

- What are that game's registry key permissions for:
 1. Administrator?
 2. Account with Administrator privileges?

HOW DO I CHECK THAT? GO INTO REGEDIT? DO A SEARCH IN THE REGISTRY?

- What are the permissions on C: for:
 1. Administrator?
 2. Account with Administrator privileges?

I SET THE PERMISSIONS IN THE ACTUAL ADMINISTRATOR ACCOUNT UNDER SAFE MODE TO THE C: AND D: DRIVES AND THEN APPLIED THE PERMISSIONS TO ALL FOLDERS, SUBFOLDERS AND FILES IN BOTH OF THE DRIVES. I THEN WENT TO THE FOLDER CONTAINING THE EXE. FILE AND CHECKED THE PERMISSIONS AND LIKE I THOUGHT IT WAS SET FOR ALL THE USERS.

- If you create a *new* account with Administrators privileges:
 1. Can you install the game?
 2. What are the permissions on the game folder?
 3. What are the permissions on the C: drive itself?

I ALREADY CREATED A A NEW ACCOUNT (I WAS THINKING ALONG THE SAME LINES BEFORE) AND GIVE IT ADMINISTRATIVE PRIVILEGES AND DOUBLE CHECKED TO SEE IF IT HAD FULL RIGHTS AND PERMISSIONS TO BOTH DRIVES AND FOLDERS, SUBFOLDERS AND FILE AND IT DID BUT STILL NOTHING I GOT THE SAME ERROR MESSAGE.

FYI

I am installing 2 other games 1 more from Microsoft, Age of Mythology and the other Emperor Battle For Dune from EA Games, to see if I get the same error messages. I'll update the post when that is accomplished.

"Jimmy S." wrote:

- > *Hi Chettyson,*
- >
- > *I've read your post, and the first post you wrote and linked to.*
- >
- > *Let's see if we can solve this issue once and for all.*
- > *Correct any of the facts / fill facts in where necessary please:*
- > *(I'll space the lines to leave room for your input inline)*
- >
- > *-The Symptom is an "Access Denied error when installing software"*
- >
- >
- > *- The Symptom Did or Did Not exist prior to installing SP 2?*
- >
- >
- > *- The OS is Windows XP *HOME* edition*

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>
>
> – *The "Administrator" account doesn't get the error?*
>
>
> – *Accounts with Administrator privileges do get the error?*
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>
> – *All the games generating the error were installed *after* SP2?*
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>
> – *What are the game's folder permissions for:*
> 1. *Administrator?*
> 2. *Account with Administrator privileges?*
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> – *What are that game's registry key permissions for:*
> 1. *Administrator?*
> 2. *Account with Administrator privileges?*
>
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> – *What are the permissions on C: for:*
> 1. *Administrator?*
> 2. *Account with Administrator privileges?*
>
>
> – *If you create a *new* account with Administrators privileges:*
> 1. *Can you install the game?*
> 2. *What are the permissions on the game folder?*
> 3. *What are the permissions on the C: drive itself?*
>
>
> --
> *Cheers, Windows XP MVP Shell / User*
> *Jimmy S. <http://mvp.support.microsoft.com>*
>
> *Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH;\[LN\];gms](http://support.microsoft.com/default.aspx?scid=FH;[LN];gms)*
> *Visit my MSN Zone.com and Gaming Help Site: <http://mvps.org/nibblesnbits>*
> *MS Assisted Support: <http://support.microsoft.com/select/?target=assistance>*
> *My advice is donated "AS IS" without warranty; nor do I confer any rights.*
>
>
> _____
>
> *"chettyson" <chettyson@discussions.microsoft.com> wrote in message*
news:24D57ABE-BBAE-4A7B-9A39-554568C491C1@microsoft.com...
> > *This is funny I have the same problem and so do 10 or so others (SO IT IS NOT*
> > *UNIQUE!) but nobody seems to know why. I have a post on the Windows XP*
> > *security and administration board and knowbody knows why there either but*
> > *they do offer possible solutions but of course none of them work like yours*
> > *Jimmy S.*
> > *This wasn't an issue before installing SP2 on my system and now it's keeping*
> > *me from playing Microsoft's own games (but for some reason other games work).*

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>> I run Windows XP Home on a newer system way above the recommended system
>> requirements. I have had to reformat my harddrive and reinstall the OS after
>> I updated to SP2 because of the "Access Denied: Need administrative rights"
>> messages and I thought it was some other problem (virus or something) and
>> what do you know it went away UNTILL I installed the SP2 update! I think
>> that there has been enough questions about this problem to warrant a MS KB
>> (Microsoft Knowledge Base) article or at least an answer by a MS support
>> techie that knows how to fix the issue. I like some of the features of SP 2
>> but overall I wish I'd never installed it until some the problems have been
>> worked out. Maybe Jimmy you could figure out a better answer and look at all
>> the other posts on this issue. I have yet to see anyone reply saying that
>> the suggested solutions worked (maybe they did but not for me).
>> Sorry if this seems like a huge gripe but this is stupid that now I cannot
>> use my computer to do what I used to do. This sucks!

>>

>> Please see below links Jimmy (it is but a few of the many "unique" ones out
>> there).

>>

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<http://www.microsoft.com/windowsxp/expertzone/newsgroups/reader.msp?dg=microsoft.public.windowsxp.security>

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<http://www.microsoft.com/windowsxp/expertzone/newsgroups/reader.msp?dg=microsoft.public.windowsxp.security>

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<http://www.microsoft.com/windowsxp/expertzone/newsgroups/reader.msp?dg=microsoft.public.windowsxp.security>

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<http://www.microsoft.com/windowsxp/expertzone/newsgroups/reader.msp?dg=microsoft.public.windowsxp.security>

>>

>> "Jimmy S." wrote:

>>

>>> Hi Meg,

>>>

>>> There's a couple of things you can do in this situation:

>>>

>>> 1. Make sure folder permissions allow all users full access;

>>> 2. Repair Windows

>>>

>>>

>>> --

>>> Cheers, Windows XP MVP Shell / User

>>> Jimmy S. <http://mvp.support.microsoft.com>

>>>

>>> Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH;\[LN\];gms](http://support.microsoft.com/default.aspx?scid=FH;[LN];gms)

>>> Visit my MSN Zone.com and Gaming Help Site: <http://mvps.org/nibblesnbits>

>>> MS Assisted Support: <http://support.microsoft.com/select/?target=assistance>

>>> My advice is donated "AS IS" without warranty; nor do I confer any rights.

>>>

>>>

>>>

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> >> "meg" <meg@discussions.microsoft.com> wrote in message
news:241A8209-9DA9-4630-BB8D-3E5F1A7C3471@microsoft.com...
> >> > Hello,
> >> >
> >> > I have tried that avenue, but it still says access denied, and to see the
> >> > administrator.
> >> > I made all accounts admin but still no go.
> >> > This all started when I restored my computer, maybe that has something to do
> >> > with it?
> >> >
> >> > Thanks for your reply
> >> >
> >> > "Jimmy S." wrote:
> >> >
> >> >> Hi Meg,
> >> >>
> >> >> That's a rather unique situation. Can you install the game
> >> >> using their user accounts after making them administrators?
> >> >>
> >> >> --
> >> >> Cheers, Windows XP MVP Shell / User
> >> >> Jimmy S. <http://mvp.support.microsoft.com>
> >> >>
> >> >> Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH:\[LN\];gms](http://support.microsoft.com/default.aspx?scid=FH:[LN];gms)
> >> >> Visit my MSN Zone.com and Gaming Help Site: <http://mvps.org/nibblesnbits>
> >> >> MS Assisted Support: <http://support.microsoft.com/select/?target=assistance>
> >> >> My advice is donated "AS IS" without warranty; nor do I confer any rights.
> >> >> _____
> >> >>
> >> >> "meg" <meg@discussions.microsoft.com> wrote in message
news:3AAC1397-CFE0-4428-B664-C6E8293FD2C5@microsoft.com...
> >> >> > I have installed microsoft zoo tycoon and other games on the computer but
> >> >> > other users cannot seem to save their games. Some games cannot be accessed
> >> >> > at all by other user accounts. A box will appear stating they have to see
> >> >> > the administrator. Even making the other user accounts administrator it
> >> >> > still says thy cannont access it.
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