

Re: win32 application

Source: <http://www.tech-archive.net/Archive/Games/microsoft.public.games/2004-07/0362.html>

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HamOnRy,

Microsoft Support has a support article that lists general troubleshooting options for problems with game installs. The full article can be found here (<http://support.microsoft.com/default.aspx?scid=kb:EN-US:258496>) but I've included the basic list of steps below. If you are not familiar with how to perform any of these steps, click the link above to find more detailed information.

To troubleshoot the game problems, use the following methods in the order that they are presented in.

- Method 1: Clean the Disc
- Method 2: Test the Disk in Another Drive
- Method 3: Clean the Drive
- Method 4: Perform a Clean Boot
- Method 5: Run Xcopy Command
- Method 6: Check Your Hard Disk for Errors
- Method 7: Defragment Your Hard Disk

These items are general troubleshooting steps for all versions of Windows. With Windows XP, you can also add "Run game install with Compatibility Mode." Right click on the CD rom icon in your My Computer window, choose Explore, and then find the setup.exe or install.exe file on the CD. Right-click on the exe file and choose Properties. You should see a Compatibility tab on the Properties window. On the Compatibility tab, check the box to run in Compatibility Mode and choose the mode which is best suited for Jane's Fleet Commander (Probably Windows 98/ME). Apply and OK back to the CD rom screen and double-left-click on the setup exe file.

If the issue continues to occur, go to <http://support.microsoft.com>, search for the following Support Q-Articles and follow directions for the version of your operating system:

- 331796 KB.EN-US: Games: How to Perform a Clean Boot to Prevent Background Programs from Interfering with Play
- 218617 How to Troubleshoot CD-ROM or DVD-ROM Read Issues
- 314096 How to Troubleshoot CD-ROM Drive Problems in Windows XP

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microsoft.public.games: Re: win32 application

321641 How to Troubleshoot Issues with Reading CD, CD-R, CD-RW, and DVD Discs

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Thanks,
Nick Kritselis [MS]

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"HamOnRy" <HamOnRy@discussions.microsoft.com> wrote in message
news:E30D5F8D-658A-43F5-B8DB-AF076E6BCA1E@microsoft.com...

>I am trying to install Jane's Fleet Commander on my new comp that runs XP
>Home. When I put the CD in it pulls up the setup screen, I click install
>and nothing happens. I have tried running various compatibility modes and
>it doesnt make a difference. If I open the cd file under my computer, and
>click on the set-up icon I get the error message "d:/setup.exe is not a
>valid win32 application"
>
> Jane's Fleet Commander installs fine on my old computer (win98) but its
> too slow to actually play the game. How can I install this on my new comp
> w/ XP Home?