

Re: HELP

Source: <http://www.tech-archive.net/Archive/Games/microsoft.public.games/2004-03/1132.html>

From: Jimmy S. (*Private*)

Date: 03/27/04

Date: Fri, 26 Mar 2004 21:26:42 -0500

I'm glad your games are working once again!
Thanks for posting back with the update. :-)

Cheers,
Jimmy.

<anonymous@discussions.microsoft.com> wrote in message
news:f62c01c4133f\$1694bb90\$a001280a@phx.gbl...

| Sir: You tried to solve my problem so valiantly I
| thought you deserved to know how I finally fixed it.
| And, you have my thanks for trying.

|
| I fixed the problem of no games running (except Tiger
| Woods 1999) by simply installing a new video card. Out
| went my NVIDIA GeForce 4 ti 4200 and in went Radeon's
| 9600XT. Now everything works better than before.

|
| I certainly don't have your knowledge and won't pretend I
| know what I did wrong in the first place to cause the
| problem, but in the back of my mind I believe that my
| NVIDIA card couldn't handle DX9. I THINK my problems
| started when I did that.

|
| At any rate, everything works now.

|
| Paperbackwriter
| sjberes3@yahoo.com

| >-----Original Message-----

| >Hi,

| >

| >You can certainly reinstall the game which isn't
| working, it's

| >certainly one of the logically steps to take to
| troubleshoot and

| >resolve the issue. I would reinstall after updating the
| drivers

| >and testing the game. Good luck paperbackwriter! :-)

| >

Re: HELP

|>—
|>Cheers, Windows XP MVP
|Shell / User
|>Jimmy S.
|<http://mvp.support.microsoft.com>
|>
|>
|>Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH;\[LN\];gms](http://support.microsoft.com/default.aspx?scid=FH;[LN];gms)
|>Visit my Zone.com / Gaming Helpsite:
|<http://nibblesnbits.tk> or Call / Contact
|>MS Support at: <http://support.microsoft.com/default.aspx?scid=sz;en-us;top>
|>My advice is donated "AS IS" without warranty; nor do I
|confer any rights.
|>
|>
|>"paperbackwriter" <anonymous@discussions.microsoft.com>
|wrote in message news:f2a001c3f168\$bc2f11c0
|\$a401280a@phx.gbl...
|>| Thank you again for your knowledgeable response. You
|>| believe the problem resides in drivers and I hope
|>| you're
|>| right, because XP problems are a bear and I've had some
|>| of those. Also I've wondered if my NVIDIA card might
|>| have fried or something but XP says it's working
|>| properly. I shall get busy and reinstall every driver
|>| I
|>| can think of. Would it be prudent to reinstall the
|>| games
|>| that won't work? Except for EA Tiger Woods Golf, of
|>| course, the only add-in game that's kept working fine
|>| through all of this.
|>|>-----Original Message-----
|>|>Hi Steve,
|>|>
|>|>Yes, it's usually best to install the latest drivers
|>|>they have available,
|>|>and if there are problems, or the issue isn't
|>| corrected,
|>| then we can
|>|>test some of the older drivers to see if they actually
|>| work better in
|>|>your situation. I'll post the driver update
|>| instruction
|>| for you here
|>|>Steve, just scroll down below your post. I hope that
|>| it
|>| helps! :-)
|>|>
|>|>"paperbackwriter"

| <anonymous@discussions.microsoft.com>
| >| wrote in message news:d37401c3efe4\$ecaa6dc0
| >| \$a101280a@phx.gbl...
| >| >| Well, tried your suggestions and you may be onto
| >| >| something. Instead of the game 'cycling, 2-3 times
| >| a
| >| >| minute, it now cycles about every six seconds, with
| >| the
| >| >| images deteriorating over time.
| >| >|
| >| >| A couple of questions: There were three AGP
| >| drivers on
| >| >| the site, 115, 116a and 117(newest). I only
| >| installed
| >| >| 117, correct?
| >| >| I also installed (I think) the Nvidia driver from
| >| its
| >| >| site, it being a few months newer than the one
| >| suggested
| >| >| by XP Update.
| >| >|
| >| >| If you're up to the challenge, any more ideas?
| >| >|
| >| >| Steve
| >| >| >| Updating video card drivers can solve most gaming
| >| >| >| issues. Here's some
| >| >| >| simple abc's to always keep in mind. a. Shut off
| >| >| >| download accelerators,
| >| >| >| firewalls and antivirus programs when downloading or
| >| >| >| installing updates;
| >| >| >| b. Check for game patches:
| >| >| >| www.avault.com/pcri/patches_list.asp?letter=a
| >| >| >| c. Make sure you meet the game's minimum video and
| >| >| >| system requirements;
| >| >| >| d. Check for known issues with your video card at the
| >| >| >| game's web site. :-)
| >| >|
| >| >| >| 1. Before you update your drivers, I recommend that
| >| >| >| you
| >| >| >| install DirectX 9.0b*:
| >| >| >| [http://download.microsoft.com/download/c/9/c/c9c8a1d4-
| >| >| >| 7690-4c98-baf3-0c67e7f3751f/dx90b_redist.exe](http://download.microsoft.com/download/c/9/c/c9c8a1d4-7690-4c98-baf3-0c67e7f3751f/dx90b_redist.exe)
| >| >| >|
| >| >| >| Here are the steps I recommend you use to update your
| >| >| >| driver. If you've
| >| >| >| never done this before I recommend you also look over
| >| >| >| the Installation hints
| >| >| >| and Release Notes both of which are linked to from
| >| >| >| their
| >| >| >| download page.
| >| >| >|

|> >2. Download the latest driver v. 53.03 for your Nvidia
|> Card Win XP/2000:
|> >http://www.nvidia.com/object/winxp_2k_53.03
|> >
|> >Win98/Me: http://www.nvidia.com/object/win9x_53.04
|> (yes, it's .04 not .03)
|> >
|> >3. Save the .exe driver in My Documents\My
|> Drivers\Nvidia 5303
|> >
|> >4. Restart the computer in Safe Mode by pressing the
|> F8
|> key
|> > about once every second as it's rebooting to pick
|> Safe Mode.
|> >
|> >5. Click Start / (settings) Control Panel / System /
|> Hardware
|> > Device Manager / expand +Display Adapters / right
|> click on
|> > the adapter, pick "Uninstall", and click No if
|> asked
|> to reboot.
|> >
|> >6. Use Control Panel / Add–Remove programs to
|> uninstall
|> the
|> > previous driver (exe)software which may have been
|> installed.
|> >
|> >7. Restart the computer in Safe Mode by pressing the
|> F8
|> key
|> > about once every second as it's rebooting to pick
|> Safe Mode.
|> >
|> >8. If Windows prompts you to install the adapter,
|> click "Cancel".
|> >
|> >9. Double click the 53.03 driver we saved to My
|> Documents\
|> > Drivers\Geforce folder in step 3 to install.it.
|> If
|> it complains about
|> > Windows Logo Certification just click "Continue".
|> This is normal.
|> >
|> >10. After you reboot, go to Control Panel / Display /
|> Settings and
|> > choose 32 bit Color Quality, and 800x600 or higher
|> Resolution.

|> >
|> >TROUBLESHOOTING:
|> >
|> >Test your drivers using DXDiag: Click Start / Run /
|> type: DXDIAG
|> >Click the "Test" buttons in the Display, Sound, Music
|&
|> Network Tabs;
|> >If any of the Display options are Disabled and you
|> cannot Enable them,
|> >your most likely solution would be to update your
|> Chipset Drivers as per
|> >my website:
|> <http://www3.sympatico.ca/nibblesnbits/Video.html#v11>
|> >
|> >Your program might not support dual monitors, or "dual
|> head" video cards
|> >You can disable the extra video output in your display
|> properties control
|> >panel. Click Start>Settings>Control
|> Panel>Display>Settings>Advanced.
|> >
|> >Along with your Video card, Sound Cards, Motherboard
|> Chipsets,
|> >and Video Monitors may also require updated drivers.
|> Even your
|> >motherboard's BIOS may need to be updated for
|> compatibility with
|> >your Video card. These steps are listed at:
|> <http://NibblesNbitsVideo.tk>
|> >
|> >Perhaps the old Nvidia drivers did not completely
|> uninstall. If that's the
|> >case, use this utility to completely uninstall the
|> drivers and go to step 7:
|> >[http://content.guru3d.com/index.php?](http://content.guru3d.com/index.php?page=detonatorrip&menu=0)
|> [page=detonatorrip&menu=0](http://content.guru3d.com/index.php?page=detonatorrip&menu=0)
|> >
|> >The latest video drivers sometime don't work with a
|> particular game.
|> >(Check the Video suggestions in the readme.txt file in
|> your game folder/CD)
|> >If there's no suggestions, try an older (WHQL) driver,
|> and/or if you still
|> >experience problems try a Beta driver, or even an
|> Omega
|> driver instead:
|> >
|> > BETA Drivers: <http://download.guru3d.com/>
|> > OMEGA Drivers: <http://www.omegacorner.com/>
|> >

|> >There you have it, if you have any questions feel free
|> to post them! :-)
|> >
|> >--
|> >Cheers,
|> >Jimmy S.
|> >
|> >Additional Support Resources: My Zone.com Helpsite:
|> <http://nibblesnbits.tk>
|> >Microsoft Online Tech Support:
|> <http://go.microsoft.com/fwlink/?LinkId=376>
|> >Game FAQ's: [http://support.microsoft.com/default.aspx?](http://support.microsoft.com/default.aspx?scid=FH;[LN];gms)
|> [scid=FH;\[LN\];gms](http://support.microsoft.com/default.aspx?scid=FH;[LN];gms)
|> >My advice is donated "AS IS" without warranty; nor
| do I
|> confer any rights.
|>
|> _____
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|>.
|>