

Re: Unable to Get On Zone

Source: <http://www.tech-archive.net/Archive/Games/microsoft.public.games.zone/2004-06/0052.html>

From: +Elmo_Tech (*elmogeek_at_iglou.invalid*)

Date: 06/12/04

Date: Sat, 12 Jun 2004 07:45:39 -0400

Miss_Buffy_tvs wrote:

>
> *1) wasn't Able to Get Zm To Come At All For 2 Weeks So I*
> *Thought i would fix it.*
>
> *2) Uninstalled MSN Gaming Zone*
> *b) Deleted All Cookies, Temp Files, All*
> *Temporary Internet Files, Anything Having To DO With Msn*
> *Gaming Zone.*
> *c) Deleted Heartbeat X Control*
> *d) Did A Disk Clean Up*
> *e) Emptied My Recycle Bin*
> *f) Shut DOWn Computer And Restarted It Again.*
> *g) Went To Reinstall Zone And Got The Error*
> *That zextract.exe could not be downloaded.*
>
> *I tried everything on Nibbles help pages over and over for*
> *2 hours now. i can't download anything having to do with*
> *zone. and i am getting frustrated. is it just me or does*
> *the download not work right now. or can someone tell me*
> *how to make this work without having to reinstall my*
> *system? can someone send me the files i need to get on*
> *zone.*
>
> *thanks :)*
>
> *Miss_Buffy_tvs*

Zextract is one of the first files downloaded after Heartbeat is installed. It in turn decompresses all the other files after they're downloaded. Make sure you don't have any ad or popup blockers, or web accelerators running that might prevent the fresh copy from downloading.

Delete the damaged file from the Zone's \Temp folder. If that doesn't help:

Any Zone file can be downloaded from the following site but the site can't be browsed.

microsoft.public.games.zone: Re: Unable to Get On Zone

Paste <http://fdl.msn.com/zone/datafiles/> in your location bar then add the name of the file you can't "update" to the end. Download the file, place it in the Zone's \Temp folder, then reenter the Zone. It will be installed. (You can save the decompressed version of the file if you prefer.)

An example would be http://fdl.msn.com/zone/datafiles/zone.za_ or <http://fdl.msn.com/zone/datafiles/zone.zat> (Zextract.exe for your file.)

The underscore might be removed from the file as it's saved to disk. If so, edit the filename to add the _ and/or to remove the .txt extension that's added. (Not necessary with Zextract.exe, of course.)

Some browsers/news readers mistakenly show the download as text. It looks like gibberish at the bottom of the post or browser. If this happens, you should be able to click File, Save Attachment (or File, Open Attachment, File Save As) and save them to the correct folder. This depends on the browser and whether you were emailed the attachment or you clicked a link to it. Some browsers will only let you save it as .txt or HTML. If so, you can change the name to "zone.za_" with the quotes (example filename) then the file will save without the extension.

AC files can be downloaded from:

<http://fdl.msn.com/zone/ashedata/>

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+Elmo_Tech
MSN® Gaming Zone™ - Technical Support

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