

## Re: Gameplay disturbed every 10 seconds...

**Source:** <http://www.tech-archive.net/Archive/Games/microsoft.public.games.discussion/2004-04/0009.html>

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**From:** Jimmy S. (*Private*)

**Date:** 04/01/04

Date: Wed, 31 Mar 2004 21:58:06 -0500

Hi Robert,

I don't want to overwhelm you with information, nor do I want to make you wait for more suggestions if my first instincts are incorrect. For this reason, here's a fairly complete checklist of solutions, which should solve the problem.

Remember, if there is a step that you feel unsure about, we are here to help you. Just post your questions and we'll do our very best to help you further.

With that said, here's the checklist of troubleshooting steps for you! :-)

### HOW TO IMPROVE YOUR CONNECTION:

1. Run this SPEED TEST: <http://bandwidthplace.com/speedtest/>
2. Download the TCP Optimizer Utility: <http://www.speedguide.net/files/TCPOptimizer.exe>
3. Double click the program to start it:
4. Select the type of connection you're using: DSL, Dialup, DSL (PPPoE), or Cable, then click "Optimal settings", click Apply changes, and click Exit.
5. Reboot and run the SPEED TEST again. Notice any improvement? If not, then the Internet "highway" that you're using may be under heavy traffic or construction. I have a webpage you can use to examine that possibility: <http://www3.sympatico.ca/nibblesnbits/TraceRoute.html>

### ADDITIONAL CONNECTIVITY TIPS:

1. Extra items in your Networking Properties Components list may confuse and delay your system while it's connecting as it has to choose which component to transfer the data through. Solution: Remove unnecessary network Components. If you don't use dial up, replace "Dial Up Adapter" with "Network Adapter" in: these instructions: <http://www.oregoncoast.com/configuration/ConfigNetwork.htm>
- \* If you don't use a Dialup Modem, delete it. In 99% of cases VPN components aren't used, so you can safely delete those as well.

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2. Advanced Users should Reinstall ICS and Networking Components:  
<http://support.microsoft.com/default.aspx?scid=kb:EN-US;q263276> Or..  
another advice would be to simply unplug the computer, remove the card you connect to the internet with, and then restart the computer to verify that there is no longer anything installed in the Control Panel / Networking section.  
Once done power off, unplug, reinstall the card, and create a new connection.
3. Lag/Latency can be caused by your Modem or Network Cards and by other programs running on your system. Firewalls and even AntiVirus programs have been know to slow a connection down. You can disable startup programs using the method explained at: [http://www.pacs-portal.co.uk/startup\\_content.htm](http://www.pacs-portal.co.uk/startup_content.htm).
4. Scan for Adware/Spyware/Trojans with Spybot from: <http://security.kolla.de>  
And then run an Online Virus Scan: <http://housecall.antivirus.com/>
5. If you use a Router, or similar networking/internet sharing device, check for firmware updates. There's been a lot of improvements with the release of DX 9.0b which you should download and install from: [www.microsoft.com/directx](http://www.microsoft.com/directx)

#### IF DISCONNECTED WHILE PLAYING:

1. Disconnects can be caused by your Modem or Network Cards and by other programs running on your system. See above for help disabling those programs.
2. Another reason for disconnects could be an external router or modem that has overheated. Try unplugging it for awhile, and contact your ISP to see if they have a newer model if the problem keeps recurring.
3. Check for IRQ sharing: Click START / Run / type: msinfo32 / ENTER  
Expand + Hardware Resources / Click on IRQ and notice if the sound card, video card(s), and modem/network cards share the same IRQ. If they do, move them into different slots, to prevent bottlenecks caused by too much traffic on the same IRQ.
4. Further to step 3., Make certain that your Network adapter or Internal Modem is not in the slot directly beside the graphics card, as those two must be separate.

#### ADDITIONAL RESOURCES:

More information on the topic of online gaming connections is available at:

<http://NibblesNbitsConnect.tk> my site and the reference for this reply to you includes Ports listings, Router configuration settings, ICS, DSL, Cable and Networking help.

Dialup Tips: <http://www.56k.com/trouble/#disconn>

Zone.com Dialup Tips: <http://support.microsoft.com/default.aspx?scid=KB:EN-US:Q228564>

Hope that's been of help, please let me know how it went. :-)

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Cheers,  
Jimmy S.

Windows XP MVP Shell / User  
<http://mvp.support.microsoft.com>  
Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH;\[LN\];gms](http://support.microsoft.com/default.aspx?scid=FH;[LN];gms)

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Visit my Zone.com / Gaming Helpsite: <http://nibblesnbits.tk> or Call / Contact  
MS Support at: <http://support.microsoft.com/default.aspx?scid=sz;en-us;top>  
My advice is donated "AS IS" without warranty; nor do I confer any rights.

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"robert" <anonymous@discussions.microsoft.com> wrote in message news:168a501c41782\$21eca240\$a3012  
| its happening to me also, my game "medal of honor"  
| doesn't exactly lock up, but rather freeze's and then  
| it'll seem like i am drifting around the maps. ONLY WHEN  
| I AM ON LINE. i have done a tracert -d check on the ip  
| address and often i get a packet loss. sometimes it times  
| out. it'll be like this for approximately 10 seconds at  
| time seems like whether i am playing online gaming or web  
| surfing. thought it was my computer too, but my computer  
| is running very well, virus free and spyware free. i use  
| a cable modem, with a 2.0 gig sys. 512 ram, 40 gig  
| harddrive and its 60% unused.  
| this problem happens where ever i go online like msn.com  
| or yahoo, etc. but instead of the screen freezing up, i  
| just get a very slow connection to the web sites.

>-----Original Message-----  
>Hi Brian,  
>  
>Is that only happening when you play online?  
>  
>--  
>Cheers, Windows XP MVP  
Shell / User  
>Jimmy S.  
<http://mvp.support.microsoft.com>  
>  
>  
>Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH;\[LN\];gms](http://support.microsoft.com/default.aspx?scid=FH;[LN];gms)  
>Visit my Zone.com / Gaming Helpsite:  
<http://nibblesnbits.tk> or Call / Contact  
>MS Support at: <http://support.microsoft.com/default.aspx?scid=sz;en-us;top>  
>My advice is donated "AS IS" without warranty; nor do I  
confer any rights.  
>  
>  
>"Brian" <annonymouse@discussions.microsoft.com> wrote in  
message news:132ec01c416b5\$246a89b0\$a601280a@phx.gbl...  
>| I tried all driver updates and i havce a NVIDIA GeForce  
>| graphics card, but my gameplay has always had problems.  
>| It plays at normal speed and then like every 10  
seconds,  
>| the gameplay goes really slow. Is there any way to fix  
>| this???

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