

## Re: Can't open websites from Front Page

---

*Source:*

<http://www.tech-archive.net/Archive/FrontPage/microsoft.public.frontpage.extensions.windowsnt/2006-08/msg00096>

---

- *From:* Rich <rstringer@xxxxxxx>
  - *Date:* Thu, 27 Jul 2006 10:39:02 -0700
- 

By chance, were you attempting to publish a page and somehow have that interrupted? I assume you're opening a site on a remote server. Also, have you tried deleting the various \*.lck files? Try using FileMon to see if it shows you what process has the \*.lck files. Be sure to add filters so the output does not overwhelm you. You may also find it very useful to save the FileMon output, then import into Excel. Add relevant column headers in Row 1 (Sequence, Time, Process, Request, Path, Other) then sort on Result or Path. you can set filters. Right-click on any row to see the options.

"Stephanie" wrote:

yes...the host/server claims that there was a problem with the lock because multiple users were trying to access the site.....which is IMPOSSIBLE as we are an office of 3 and I am the only one who knows password or even how to use FP....hmmmm

But they gave me no option to 'delete' the lock file.

The other issue is now that I have looked at the properties of the folder that contains my pages (over 30 of them) and it tells me there are '0 files / 0 folders' !

I am able to open my IE and hit 'edit with frontpage' to access pages.....but it won't let me save them to the site.

--

Stephanie

"Rich" wrote:

Stephanie,

We have not yet been able to identify a root cause, but a reboot resolved the issue.

For us, it seemed that that the problem extended to each website on the particular server. It seemed to have been the Front Page lock files that were the cause. Articles on the web mostly point to the lock file having

## Re: Can't open websites from Front Page

somehow gotten corrupted. Two likely causes: 1) The publishing process was somehow interrupted, and 2) network connection was somehow lost. We have not been able to confirm either of these possibilities occurred.

Articles also seem to mostly say "delete the lock" files as resolution but we could not because the files were locked (by an unidentified process). The FP lock files in our case were in three locations, so we're not sure which was causing the problem.

1. C:\program files\Microsoft Front Page\version 3.0\servsupp\servers.cnf.
2. C:\program files\Microsoft Front Page\version 3.0\temp\frontpg.lck
3. \\servername\website-sharename\wwwroot\\_vti\_pvt\service.lck.

I personally did not try this, but you may have success using FileMon from SysInternals (<<<http://www.sysinternals.com/Utilities/Filemon.html>>> very useful utility if you're not familiar with it. You'll love it...). You might also have some luck with Process Explorer (Good utility but I'm much less familiar with it.

<http://www.sysinternals.com/Utilities/ProcessExplorer.html> )

HTH,  
Rich

"Stephanie" wrote:

Seems we are having a similar issue.....I just posted my problem (which also included the error telling me consistently that the extensions weren't installed, but it was confirmed over and over by the techies that they were) now I can't open the site in FP at all.....it just hangs with the hourglass!  
Hoping between your post and mine Kathleen or someone can help!  
--  
Stephanie

"Rich" wrote:

I pretty sure that MS06-034 has not been installed.

--Rich

"Kathleen Anderson [MVP - FrontPage]"  
wrote:

Re: Can't open websites from Front Page

Hi Rich:

Can you check both  
machines and tell me if  
either or both are  
up-to-date  
with all Microsoft Security  
Updates? Specifically, I'm  
looking for  
information about this one:

<http://www.microsoft.com/technet/security/Bulletin/MS06-034.msp>

Thanks,

--

~ Kathleen Anderson  
Microsoft MVP – FrontPage  
Spider Web Woman  
Designs

web:

<http://www.spiderwebwoman.com/resources/>

FrontPage Support:

<http://www.frontpagemvps.com/>

"Rich"

<rstringer@xxxxxxx> wrote  
in message

<news:09F47B8F-308B-4681-9455-2D0DC1DD7FC7@xxxxxxxxxxxxxxxxxxxx>

Hello,

We run  
NT/IIS 4.0  
and use  
Front Page  
2002. The  
editors for  
one of our  
intranet  
sites  
suddenly  
cannot open  
a website in  
Front Page  
and we  
cannot

Re: Can't open websites from Front Page

figure out  
why. I don't  
have much  
experience  
with Front  
Page so I'm  
not  
sure  
how to  
troubleshoot  
this issue.  
NTFS  
permissions  
appear  
correct and  
unchanged.  
There are  
reports that  
FP  
extensions  
are not in  
place for  
this  
site,  
however,  
the FP  
Server  
Admin  
program  
shows that  
the site has  
extensions  
in place and  
when I run  
a "Check &  
Fix", it  
comes back  
complete  
and  
successful.

I am a local  
admin on  
this server  
and I can  
publish  
from FP.  
I'm not sure  
how FP  
security and  
NTFS

Re: Can't open websites from Front Page

security  
combine to  
give the  
effective  
rights.

Can anyone  
help me  
understand  
FP security  
and how to  
troubleshoot  
security  
issues?

Thanks in  
advance,