

RE: Remote access to FP Administration fails

Source:

<http://www.tech-archive.net/Archive/FrontPage/microsoft.public.frontpage.extensions.windowsnt/2006-01/msg00052>

- *From:* "R" <R@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 11 Jan 2006 19:15:02 -0800
-

Ryan,

Try the following that has been suggested in past postings (look at the loopback settings idea listed below):

Possible FIX from KB 896861: This issue occurs if you install Microsoft Windows XP Service Pack 2 (SP2) or Microsoft Windows Server 2003 Service Pack 1 (SP1). Windows XP SP2 and Windows Server 2003 SP1 include a loopback check security feature that is designed to help prevent reflection attacks on your computer. Therefore, authentication fails if the FQDN that you use does not match the local computer name.

There is a known "issue" with authentication when using 2003 server with IIS6 and 2002 extensions that shipped with 2003 server after the application of 2003 server SP1. The issue occurs from additional security lock downs that sp1 applied. People have been affected by this either by installing SP1 after FP extensions were installed as well as fresh installations of 2003 server, IIS6, 2002 extensions and with SP1.

People are doing the following:

Turn on basic authentication and use SSL for logins in IIS or

Method 1: Disable the loopback check

Follow these steps: 1. Click Start, click Run, type regedit, and then click OK.

2. In Registry Editor, locate and then click the following registry key: HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Lsa
3. Right-click Lsa, point to New, and then click DWORD Value.
4. Type DisableLoopbackCheck, and then press ENTER.
5. Right-click DisableLoopbackCheck, and then click Modify.
6. In the Value data box, type 1, and then click OK.
7. Quit Registry Editor, and then restart your computer.

RE: Remote access to FP Administration fails

Here is more information on this item

Here is a news group to check out.

<http://support.microsoft.com/newsgroups/newsReader.aspx?lang=en&cr=US&dg=microsoft.public.frontpage.extensions>

Here is another link to a search in that listserve to read:

<http://support.microsoft.com/newsgroups/newsReader.aspx?query=admin+sp1&dg=microsoft.public.frontpage.extensions>

In the results go and read the result named, "An error occurred accessing your Windows SharePoint Services site files"

You will see the following posting from a user named Michael Middleton referencing knowledge base article 896861 in regards to Integrated Authentication:

I may have posted my fix in the wrong thread.

You don't need to uninstall SP1.

You do need to stop checking the loopback connector so that Kerberos doesn't break for virtual domains.

<http://support.microsoft.com/default.aspx?scid=kb:en-us:896861>

At least that, and a good sanity check of permissions fixed it for me. See my previous post under "Win 2003 SP1 FrontPage Problem".

It has been several days now, two servers were having this issue.. hundreds of domains... and zero complaints after we made this change.

Mike Middleton
<http://www.m13.net>

- > Brian,
- > I strongly recommend following Thomas Rowe's suggestion [uninstall win 2k3 sp1].
- > If you encounter additional errors, please post back here.

RE: Remote access to FP Administration fails

RE: Remote access to FP Administration fails

- > Uninstalling Win 2003 sp1 resolved the main problems – especially the posted
- > specific error message.
- > We encountered some residual issues, mostly due to the application of
- > recommended fixes appropriate to the error message.
- > Those are now cleaned up as well, thanks again to the Thomas and the other
- > MVPs on this forum.
- >

Here is the Knowledge base article:

You receive error 401.1 when you browse a Web site that uses Integrated Authentication and is hosted on IIS 5.1 or IIS 6

View products that this article applies to.

Article ID : 896861

Last Review : May 20, 2005

Revision : 1.2

Notice

Important This article contains information about modifying the registry. Before you modify the registry, make sure to back it up and make sure that you understand how to restore the registry if a problem occurs. For information about how to back up, restore, and edit the registry, click the following article number to view the article in the Microsoft Knowledge Base:

256986 (<http://support.microsoft.com/kb/256986/>) Description of the Microsoft Windows Registry

On This Page

SYMPTOMS

CAUSE

WORKAROUND

Method 1: Disable the loopback check

Method 2: Specify host names

STATUS

APPLIES TO

SYMPTOMS

When you use the fully qualified domain name (FQDN) to browse a local Web site that is hosted on a computer that is running Microsoft Internet Information Services (IIS) 5.1 or IIS 6, you may receive an error message that is similar to the following:

HTTP 401.1 – Unauthorized: Logon Failed

This issue occurs when the Web site uses Integrated Authentication and has a name that is mapped to the local loopback address.

You may also receive an error message that is similar to the following when you try to debug a Microsoft ASP.NET project in Microsoft Visual Studio 2003: Error while trying to run project: Unable to start debugging on the web server. You do not have permissions to debug the server.

Verify that you are a member of the 'Debugger Users' group on the server.

Note The word "Web" is incorrectly capitalized in this error message.

Back to the top

RE: Remote access to FP Administration fails

RE: Remote access to FP Administration fails

CAUSE

This issue occurs if you install Microsoft Windows XP Service Pack 2 (SP2) or Microsoft Windows Server 2003 Service Pack 1 (SP1). Windows XP SP2 and Windows Server 2003 SP1 include a loopback check security feature that is designed to help prevent reflection attacks on your computer. Therefore, authentication fails if the FQDN that you use does not match the local computer name.

[Back to the top](#)

WORKAROUND

Warning If you use Registry Editor incorrectly, you may cause serious problems that may require you to reinstall your operating system. Microsoft cannot guarantee that you can solve problems that result from using Registry Editor incorrectly. Use Registry Editor at your own risk.

To work around this issue, use one of the following methods:

[Back to the top](#)

Method 1: Disable the loopback check

Follow these steps: 1. Click Start, click Run, type regedit, and then click OK.

2. In Registry Editor, locate and then click the following registry key: HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Lsa
3. Right-click Lsa, point to New, and then click DWORD Value.
4. Type DisableLoopbackCheck, and then press ENTER.
5. Right-click DisableLoopbackCheck, and then click Modify.
6. In the Value data box, type 1, and then click OK.
7. Quit Registry Editor, and then restart your computer.

[Back to the top](#)

Method 2: Specify host names

To specify the host names that are mapped to the loopback address and can connect to Web sites on your computer, follow these steps: 1. Click Start, click Run, type regedit, and then click OK.

2. In Registry Editor, locate and then click the following registry key: HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Lsa\MSV1_0
3. Right-click MSV1_0, point to New, and then click Multi-String Value.
4. Type BackConnectionHostNames, and then press ENTER.
5. Right-click BackConnectionHostNames, and then click Modify.
6. In the Value data box, type the host name or the host names for the sites that are on the local computer, and then click OK.
7. Quit Registry Editor, and then restart your computer.

[Back to the top](#)

STATUS

Microsoft has confirmed that this is a bug in the Microsoft products that are listed in the "Applies to" section.

[Back to the top](#)

RE: Remote access to FP Administration fails

- Next by thread: ***Re: Remote access to FP Administration fails***
- Index(es):
 - ◆ ***Date***
 - ◆ ***Thread***