

Re: FPSE and search function

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In article <e8fBm10PEHA.2744@TK2MSFTNGP12.phx.gbl>, ~glen~ wrote:
> *My client has w2k3 server with IIS6, FPSE 2002 and indexing running. They*
> *created a search page and published it to their site. When they put a search*
> *term in and submit the page, the get a 404 error with a reference to*
> *'_derived/nortbots.htm'. Tried the work around for FP98 but that didn't*
> *work. Anyone have additional info? TIA.*
>

On their server box, open manage computer, then select services and then Indexing Services, and then the search form. If they run the form there, do they get any results?

When they look in the IIS Manager, double-clicking the third folder under the server icon (the one named Web Service Extensions), is the Indexing Service listed and allowed? It might not be there, because the indexing service is not a component of IIS that is installed by default. If it is not there, they have to uninstall IIS, then reinstall it, while designating that the Indexing Service is to be installed.

Have they configured their site to use FPSE? This is a separate step after installing FPSE.

Assuming that they are using a Site that they created (not the default web site), have they created a catalog and set it to tracking their site? If this was done after the form was published, they have to open the .idq file, located in the _vti_scripts directory in the root of their site, and make sure that the cicatalog parameter is pointing to their catalog.

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Using Virtual Access 4.52 build 277 (32-bit), Windows 2000 build 2600
<http://search.support.microsoft.com/kb/c.asp?FR=0&SD=TECH&LN=EN-US>

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