

Re: I WANT MY FP2000 BACK

Source:

<http://www.tech-archive.net/Archive/FrontPage/microsoft.public.frontpage.client/2004-10/5024.html>

From: Steve Easton (*admin_at_95isalive.com*)

Date: 10/25/04

Date: Mon, 25 Oct 2004 18:06:46 -0400

Please remember that the MVP's and all others that post here are all volunteers and do this on our own time.

That said, it's quite rare to have the problems that you've been experiencing.

Once you upgraded did you download and install Office 2003 Service Pack 1, which includes an upgrade for FP 2003?

<http://www.microsoft.com/downloads/details.aspx?FamilyId=9C51D3A6-7CB1-4F61-837E-5F938254FC47&display=details>

hth

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Steve Easton

Microsoft MVP FrontPage

95isalive

This site is best viewed.....

.....with a computer

"Smart-Alex" <smartalex@zipspots.com> wrote in message

news:Izefd.5386\$rs5.347003@news20.bellglobal.com...

> Thanks to those who offered to assist. Of course I did expect at least one

> "it's your fault" response.

>

> First of all, I am very careful about what I run in the background. I'm a

> tidy nut. I usually have nothing running in the BG.

> The OS is Win XP-SP2. The processor is a AMD2600+ with 512 of RAM. I have

> about 100G of HD space.

> FP2003 is an upgrade from FP2000.

>

> What other applications do I have. Many...but none are running in the BG.

>

> I was not running PWS.

>

> And I know.... yanking the plug out is no help..but I have been so

> frustrated, it's surprising I didn't fling the whole CPU at the wall!

>

> Thanks to Steve..I will try his suggestion.

>

> I STILL didn't get an answer regarding the fact that I bought and paid for

> something that doesn't work. Why do software suppliers feel that backing a

> product is not a responsibility? There IS a cavalier attitude here. It's

> that attitude that the technically uneducated customer is an idiot and as a

> result they cause all their own problems. If this was a CAR, I'd be dead by

microsoft.public.frontpage.client: Re: I WANT MY FP2000 BACK

> now!
>
> Alex
>
>
>
>
> "Mike Mueller" <MikeMueller@ecinet.net.net> wrote in message
> news:%234gZuftuEHA.2096@tk2msftngpl3.phx.gbl...
> > Alex,
> >
> > I really hate to say it, but FP03 works on most computers.
> > Usually if there is a problem it is related to the OS or to
> > conflicts with other applications. What processes do you
> > have running in the background? What other applications are
> > installed on this machine? Did you upgrade from FP00 to FP03
> > or what?
> >
> > Aside from your system hangs, the other issues you have
> > brought here are Hover Buttons and tables. Neither of which
> > is an FP issue, it is the client's machine.
> >
> > Mike
> >
> > "Smart-Alex" <smartalex@zipspots.com> wrote in message
> > news:msdfd.5295\$Qs6.532477@news20.bellglobal.com...
> > : I have HAD it with FP2003 problems!! I bought 2003 about
> > three weeks ago
> > : and
> > : have been trying to re-build our web site with it since I
> > first got it....as
> > : some
> > : people on this forum may have noticed with my MANY
> > requests for help!
> > :
> > : I'm just about over the edge with this thing. FP2000,
> > although it was a
> > : simpler application was at least stable. With FP2003, I
> > have had one crash
> > : or freeze-up after
> > : another after another after another. Several times a day,
> > when I begin to
> > : make change or add a
> > : link to a page, suddenly the hourglass comes on and STAYS
> > on. One time I
> > : actually went for a half hour coffee break and it was
> > STILL on when I
> > : returned. I can't
> > : close it without Ctrl-Alt-Del. THEN it won't reopen. ALSO,
> > my computer won't
> > : shut down. It gives me
> > : the NEVER ENDING message "Saving Your Settings". I have to
> > yank the plug
> > : outta the wall to get it to shut down!!
> > :
> > : I seriously don't want to fool around with this nonsense.
> > I paid for a
> > : product. for which I am not at all happy. I want and need
> > some satisfaction
> > : from Microsoft. Who do I talk to get this resolved? I am
> > also a little tired
> > : of being treated with a cavalier attitude as though I

